

# ARCHIVE 2014

## Awards and Recognition

MONDAY, 13 JANUARY 2014

2013 - QSAI Award of Excellence for Europe, Middle East & Africa, for Saudi Airlines Catering in Damman

The QSAI Excellent awards recognize inflight catering facilities with an excellent performance on QSAI audits – this year for the 5th consecutive years Saudi Airline Catering maintain its position as winner for this Excellence Award.

Link: <http://medinaquality.com/awards2013/>

## Training Days in the Sultanate of Oman

MONDAY, 20 JANUARY 2014

As part of the Group's development objectives in the Sultanate of Oman and our commitment to provide continuous training for our employees, Newrest Wacasco organized a training program for the Ibri Hospital. Omani staff at the hospital received intensive training for one month: three weeks of practicals to improve communication between patients and staff, and two days of theoretical classes with our human resource consultant, Mr Iqbal Al Balushi.

At the end of the workshops, Newrest Wacasco gave certificates to all participants. After the ceremony, Fabien Revol, Country Director for Oman and COO of the Middle East Division, promised to hold similar training programs in other parts of the country, and to construct a training center in the very near future.



## Newrest receives HACCP Certificate in Croatia

MONDAY, 20 JANUARY 2014

We're thrilled to announce that Newrest has recently been awarded an HACCP certificate in Croatia. Over the last few years, the Group has intensified its efforts to obtain certification, as we strive towards transparency and quality vis-à-vis our clients. We send hearty congratulations to our team in Croatia for their success.



# Newrest Wacasco's Support to the Oman Cancer Association

MONDAY, 20 JANUARY 2014

In efforts to enhance the Sultanate of Oman's residents' and citizens' health standard, Newrest Wacasco continues to provide support to the Oman Cancer Association through Dar Al Hanan, which provides free accommodation, catering, psychological support and administrative assistance to the young cancer patients and their family members.

Newrest Wacasco shows its consistent perseverance in social responsibility within the commitment to support this cancer association. Commenting on the importance of this supportive step, Newrest Wacasco's Senior HR Officer, Mr. Ahmed Abdul Rahim Al Balushi stated "Ever since its establishment, the Oman Cancer Association has played a significant role in serving the community in the Sultanate. We have initiated this support because we appreciate the efforts and the values that are contributing to the community's awareness and education about cancer and the importance of its early detection, and hoping that these cases would raise awareness about the importance of early intervention in the treatment of cancer. Dar Al Hanan has played a major role in achieving these goals and we, as an Omani company, are committed to providing the necessary support to the community by supporting such initiatives and efforts that come in the best interest of the community's service members."



# ISO Certification in France

TUESDAY, 21 JANUARY 2014

Continuing in the theme of branch certification, we are proud to announce the renewal of our ISO 9001:2008 in France. Last year, our business relations were certified. Now, our certification includes the "management of clients' equipment and goods." Newrest France predicts that, by 2015, it will have integrated the production activities of the ORY and CDG airports into the quality management system.





## Newrest chefs are runners-up in the Madrid Fusion sandwich-making competition

TUESDAY, 28 JANUARY 2014

Yesterday marked the start of the twelfth edition of Madrid Fusión, Spain's biggest international food festival.

Over one hundred chefs from all over the world attended this major culinary event which included tasting sessions, workshops, conferences and competitions.

The Best Original Sandwich contest was held yesterday, this year's edition bringing in entries from over 300 culinary institutes. Six entries were selected and chefs battled it out before the crowd.

Newrest Madrid's head chef José Diaz and Antonio Fernández, Newrest's new Executive Chef for Spain, combined their skills for a winning creation. Their original lamb sandwich (made with Agnei Ibérico premium quality lamb) with cristal pepper and an Oriental flavor was quite a hit, earning them the runner-up position in Spain. They received the highest scores from some of the jury members such as Martín Berasategui (three Michelin stars) and Eneko Atxa (three Michelin stars).

Congratulations to them both!



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## Calao restaurant opens in Libreville

FRIDAY, 31 JANUARY 2014

Newrest Gabon has opened its new restaurant "Calao" this Monday 27th of January. The restaurant, situated on Libreville's airport hall, on the first floor, has been entirely renovated and attracts now tourists and employers with its colorful design. With a capacity of 120 seats, Calao offers to the travellers different menus: breakfast menu, snacks, brochettes and simple and quick dishes.

The renovation is the consequence of a new contract of several years with the Libreville's airport and it will continue with the soon renovation of a bar placed on the duty-free zone and of a second bar placed on the hall.



## Emirates A380 arrives to Barcelona

MONDAY, 03 FEBRUARY 2014

After Paris and Montreal, Newrest is proud to welcome the Airbus A380 in Spain. Emirates' A380 has started serving Barcelona from Saturday, 1st of February, a "première" in Spain. The daily Dubai – Barcelona - Dubai flight offers 15 First Class, 80 Business Class and 430 Economy Class seats and Newrest's Barcelona team takes great pleasure in preparing and loading the catering for Emirates' passengers departing from Barcelona.

For more information clic here. (lien : <https://www.youtube.com/watch?v=78bMT3b-RAQ&feature=youtu.be>)



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## Air China's Start Up in Greece

WEDNESDAY, 05 FEBRUARY 2014

Newrest Greece is very honored to be Air China' new inflight catering partner delivering 2 flights per week departing from Athens. Catering on board of Air China's A330 to Munich offers high culinary standard meals, including Oriental, Greek and Western menus. Service started successfully on Saturday 1st of February.

We look forward to an excellent and long cooperation with Air China out of Athens.





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## Renovation works in Amsterdam

FRIDAY, 07 FEBRUARY 2014

After successful renovation works of our Amsterdam / Schiphol inflight production unit, Newrest The Netherlands proudly inaugurated its new installations. These works were done to offer best services to our 18 inflight costumers.

Significant modification works have been performed to increase the production, storage and cold rooms surfaces: Halal Kitchen for example passed from 52m<sup>2</sup> to 565m<sup>2</sup>. The kitchen capacity was almost doubled, with a total of 9'000 meals per day.



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## Ferniot brothers at the WTCE, Hamburg

TUESDAY, 11 FEBRUARY 2014

The Ferniot brothers, creators of Boco concept, high quality meals served in a « jar » which are sold on board of French TGV trains by Newrest Wagons-Lits, will be guests at the WTCE in Hamburg this year.

For more information please click here. (lien : <http://www.onboardhospitality.com/index.php/News.html#story47>)

## First A380 flight for British Airways in Johannesburg

FRIDAY, 14 FEBRUARY 2014

After having already delivered a few test flights this week, dnata Newrest, our joint venture in South Africa, served the inaugural British Airways A380 flight departing from Johannesburg on Thursday 13 February. Available on board: 4 new menus, completely reworked by our South African teams to cater to 4 classes. A wonderfully successful day - our heartfelt congratulations to the South African team!



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## Two new ship supply contracts for Newrest Angola

TUESDAY, 11 MARCH 2014

In February, Newrest Angola started two new ship supply contracts; the first contract with IFS for the supplying of food and non-food items to 4 ships on the block 17 (50 POB). The second contract, with GSSE, a Korean company, for the supply of a flotel of 400 POB, also on block 17.

In fact, Block 17 is one of the busiest blocks in the world, with a production of close to 700'000 barrels per day. Over the last 4 years Newrest Angola has deployed a strong logistic pipeline in the country, allowing the supply of food and non-food products to the benefit of close to 2'000 persons offshore.

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## Saudi Catering, Gold Award of Excellence in catering quality

MONDAY, 24 MARCH 2014

Saudi Catering has received the Gold Award of excellence in catering quality, awarded by QSAI (Quality & Safety Alliance Inflight Services Programme), in a ceremony held in Miami Beach, Florida.

Congratulations for this achievement!

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## New contract for Newrest Portugal

MONDAY, 24 MARCH 2014

From 19 April, service on board the "Intercity" trains for the following journeys will be provided by the Newrest Portugal teams:

Porto - Lisbon  
Lisbon - Faro  
Lisbon - Guarda  
Braga - Lisbon

This represents an addition of over 25 trains per day to our existing rail activity.



## Newrest France's services used during the Argentine President's flight

MONDAY, 24 MARCH 2014

Newrest France had the honor of providing its services on board the Argentine President's flight departing from the Paris Charles De Gaulle airport during the State visit of President Cristina Fernandez from 17 to 20 March.

The entire Newrest CDG team came together to provide high-quality services for the 43 passengers on board.



## Kalimera Ryan Air

WEDNESDAY, 02 APRIL 2014

Start of Ryan Air operations departing from Athens and Thessaloniki airports on Tuesday 01 April.



## Certification for Newrest Tunisia

WEDNESDAY, 02 APRIL 2014

"As part of the certification process for the CPU, we have just completed (end March 2014) the annual follow-up audit of the quality system (ISO 22000 / 9001 standards).

The audit was conducted by the SGS inspection company, who made a few minor observations but mostly congratulated us for the work completed and actions implemented since the last inspection.

None of this would have been possible without the participation of all CPU teams, as well as input from Unit Directors (Mrs. Fedra Ben Youssef and Mr. Fethi Souki).

The entire audit was steered by our Quality manager, Mrs. Souhair Ben Mustapha and her Hygiene team, who played a major role in this success.

The year 2015 should confirm the work completed by all the teams in preparation for certification renewal.

Tunisia Catering Management congratulates and encourages the men and women who have contributed to this success, and who work all year long to achieve these results"

## Gabon - Farewell ceremony

WEDNESDAY, 02 APRIL 2014

On Monday 24 March, Newrest Gabon, the Remote Site specialist branch, had a chance to shine with the farewell cocktail for Mr. Marraud des Grottes, Director for Total Africa and President of Total Gabon's Board of Directors. The cocktail took place in Total's recently renovated building in Libreville, and Chef Saïd and his entire team were able to show off their creative skills, preparing a spread of 3,300 verrines for over 140 guests including several Gabonese Ministers, company directors, Total senior executives and Gabonese VIPs. Mr. Maurice, Total's newly appointed Director for Africa, was among the guests treated to a wide array of flavors, in a sophisticated display of culinary techniques, all prepared at the distinguished "Calao" restaurant at the Libreville airport.



## Newrest & ISG

FRIDAY, 04 APRIL 2014

### PRESS RELEASE

Toulouse, 2nd April 2014 - Newrest and ISG (Inflight Sales Group) signed an agreement in Paris to reinforce their relationship and create a commercial partnership.

Newrest Group is the only group present in all key segments of catering: in-flight catering, rail catering, industrial catering, concessions, retail, buy-on-board, duty free, health care, remote site and support services.  
<http://www.newrest.eu>

ISG, created in 1986 under the name IDFS, is a global leader in concession duty free for airline companies. ISG manages made-to-measure duty free and sales on board programmes for more than 15 airline companies worldwide, principally in Asia and Europe.

<http://www.isghk.com.hk>





The strategic partners intend to use the following brand for their common duty free and sales-on-board activities:

Newrest Group and ISG have agreed to strengthen their commercial partnership with an aim to develop the strongly growing international sales-on-board sector. *"This partnership allows Newrest to write a new page in its development history"* said Olivier Sadran & Jonathan Stent-Torriani, co-CEO's of Newrest Group. *"It is an extraordinary opportunity to develop and extend our competencies in the duty free & sales on board sector and to bring our clients additional services and value-added in the retail sector with a worldwide recognized expert in this field. We have strong confidence in the mutual capabilities and aptitudes of our groups and are convinced of a successful future partnership."*

*"We are particularly happy to have signed this agreement which responds to an important need in the on-board duty free market. To serve, to deliver, to add-value to our clients is the solution! On board duty free is facing a strong challenge from airport and online retail. Thanks to our experience gained over more than 30-years in the field, as well as innovative new technologies, we will bring innovation, creativity and access to new solutions for our mutual passenger-clients. With Newrest, global actor in airline services, the complementarity is self-evident – we will make an excellent team together,"* asserted M. Jean-Marcel Rouff, co-founder and CEO of ISG on the occasion.

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## New contract in Congo

TUESDAY, 08 APRIL 2014

Newrest Congo has started a new Remote Site's management contract for Halliburton society. Located at 50 km from the economic city, this OnShore site requires Newrest's services for catering, laundry and housekeeping.

The determination and the elegance of Newrest Congo's agents shows our team's diligence to achieve the goal of customer satisfaction.



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## Two new contracts in Peru

WEDNESDAY, 09 APRIL 2014

Newrest Peru's team has recently started two new contracts.

One contract for Perubar, a minerals storage enterprise. Activities started 31th of March. Moreover, Newrest Peru has signed an important contract with the Peruvian Ministry of Culture for the management of a canteen, a cafeteria and a coffee break service. Newrest will also deliver food services during formal events in the Ministry and during performance days in the National Theatre.



## Shyphax Airline's Start Up in Montreal

FRIDAY, 11 APRIL 2014

Newrest Canada has the honor to announce the beginning of its activities for a new client: the airline company Shyphax Airlines. Newrest will offer its services to the weekly flight A330, between Montreal and Tunis, and the way back.

The official starting will be on 25th of April, but our teams have already celebrated this news by organizing a VIP flight.



## Newrest Tunisia's new certification

THURSDAY, 17 APRIL 2014

In its progress towards achieving the commitments laid out by the Newrest team, Newrest Catering Tunisia has received the ISO 22000.5 certification for the site operating at the British Hannibal gas plant. Consequently, Newrest is the first Tunisian company that is certified with the highest standard of hygiene in food processing within its category (categorie G) and in a number of sub-categories.

This success in collaborating with our clients' teams reinforces the importance of ISO certification and contributes to our collaborators' growing expertise.



## United's recognition to Newrest Barcelona

THURSDAY, 17 APRIL 2014

Newrest's team at Barcelona, Spain, is very proud to receive United's Caterer of the Year 2013 – Bronze Award, which has been announced during the annual Quality First Awards Banquet held in Chicago on April 10th.

A great achievement and honor for Newrest Barcelona.





## Newrest's latest investment: A balanced diet

THURSDAY, 17 APRIL 2014

Since its inception, the Polynesian branch has introduced a number of policies to improve its clients' well-being by encouraging a healthy diet. Accordingly, the Newrest French Polynesia team has launched a campaign to promote awareness of healthy eating.

A Specialized Assistant Dietician at company restaurants will inform guests about the components of a balanced meal to assist them in selecting from the menu. The Specialized Assistant Dietician will also give advice to customers about the composition of the food on their trays. So that customers can be better informed about food groups, each food group will have a color code that will be placed in front of every prepared dish.



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## Newrest Gulf serves Nabors in Bahrain

WEDNESDAY, 30 APRIL 2014

Newrest Gulf is mobilising its first rig in Bahrain for Nabors.

After providing support services to their training centre in the Sultanate of Oman, and thanks to the strength of our network support from Saudi team, where we operated numerous of their rigs, Nabors chose Newrest again for the supply of catering, housekeeping, laundry and ancillary services for their 120 manday operation 30 minutes from Manama.



Newrest Gulf team is proud of that renewed confidence and wish Nabors great success in this new Bahraini venture.

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## New contract in Chile

WEDNESDAY, 30 APRIL 2014

Newrest Chile is proud to announce a new contract's allocation concerning Casino Antofagasta's Food Service, for Komatsu Cummins Chile.

A team of 30 people will work in this project, which start is scheduled for the beginning of June.

## Newrest Gabon celebrates May 1st

TUESDAY, 06 MAY 2014

Newrest Gabon organized a company meal to celebrate the 1st of May. Approximately 80 employees spent a festive afternoon on the sports field close to the Newrest Gabon premises.

One of the chefs prepared the celebratory meal, with the help of his kitchen team. In an upbeat atmosphere, the employees created a menu that included a salad buffet, braised chicken, roasted lamb, braised pork ribs, king prawns, braised fish, rice, couscous, manioc and a selection of dipping sauces. Live music also played into the evening.



## Korean Air in Marseille

WEDNESDAY, 07 MAY 2014

The Newrest teams in Marseille are pleased to announce the kick-off of activities for the aviation company Korean Air.

For more information, click here (<http://www.laprovence.com/article/economie/2855628/un-tour-operateur-coreen-fait-le-choix-de-la-provence.html>)



## New Remote Site Contract in Tunisia

FRIDAY, 09 MAY 2014

Petrosaudi has chosen Newrest Catering Tunisia as the service provider aboard their “Petrosaudi Discoverer” drillship. The Newrest Team is taking care of approximately 85 staff members on board the ship, which arrived in Tunisia on Thursday May 1st.





## Newrest Morocco Chosen by the OCP

MONDAY, 12 MAY 2014

Newrest Morocco was once again chosen as the caterer for the OCP (Office Chérifien des Phosphates) summer camps. Four summer camps will be opened this year:

- 2 in Agadir
- 1 in Mohammedia
- 1 in Casablanca

5 100 children and their caretakers will be looked after by Newrest teams between & July and 3 September in four 15-day periods. Newrest Morocco has acquired considerable experience in the management of summer camps. Newrest Morocco's strength lies in their ability to send qualified staff during the summer season who are comfortable working with children and adolescents.



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## Inauguration of our new VIP inflight kitchen Le Bourget

THURSDAY, 15 MAY 2014

### PRESS RELEASE

The most recent of the Newrest units, Newrest Private, which opened April 10th in Bourget, aims to respond to a certain need for high quality service in both air and rail catering.

Newrest Private supplies ready-made meals for Newrest-Wagon Lits, the service provider for TGV France, the BOCO license, and the business aviation of Roissy and Bourget airports, which includes both small aircrafts (Falcon, Quotation) and larger aircrafts (such as B747, A380, B777). This new site is the only industrial facility in Bourget of this size, with 2000m2 allocated to a high-end kitchen, an investment valued at €1.4 M.

Newrest Private called upon ten chefs, experienced masters from the most prestigious French restaurants, to craft high-quality recipes with exceptional qualitative standards 365 days a year, 24 hours a day. The goal is to offer impressive menus for a diverse group of clients, which includes Saudi VIP, Emirates VIP, and Royal Jet. The Bourget site has approximately sixty employees, and supplies Ile-de-France as well as other regions (Nancy, Metz, Evreux, etc.). It is led by Eric Roset, a graduate of the Ecole Hôtelière de Lausanne, and the former owner of La Marlotte in Paris.

The menus are created by a group of exceptional chefs, including Executive Chef Jean Louis Brocardi, former chef at the Sérénô, a 5-star hotel located in St. Barthélemy. It should also be noted that Newrest Private is part of the high-end strategy established by the Group for the existing facilities that are dedicated to executive aviation in the Nice-Côte d'Azur, Geneva, Málaga and Palma de Majorca airports.

Olivier Mauricette, Vice President of Newrest France, was very excited about this opportunity: *"This new kitchen, entirely focused on meticulousness, excellence and the highest quality, led by professionals in this*

very particular industry, is a new space in the Newrest universe for our most demanding clients. It will permit us to offer exceptional work conditions and give us the means to be the leading company in VIP aviation. Along with Newrest Canonica's international teams, among others, the facilities in Le Bourget will allow us to complete our network of client services."

For more information have a look on this video (<http://www.aeronevstv.com/fr/industrie/aviation-generale/1812-newrest-met-les-petits-plats-dans-les-grands-au-bourget.html>)



## Contract renewal in Bolivia

MONDAY, 19 MAY 2014

Newrest Bolivia is strengthening ties with our client YPFB (Yacimientos Petrolíferos Fiscales Bolivianos) by renewing contracts for catering, hotel, maintenance and gardening services at the Torrempampa, Camiri, Penocos and Guairu sites. National leader in the remote site sector, Newrest Bolivia remains the only caterer in the country with all four certifications (ISO 9001, 18001, 14001, 22000).



## New Contract in Bolivia

MONDAY, 19 MAY 2014

Newrest Remote Site has strengthened its presence in southwest Bolivia by winning an important service contract for a Spiecapag construction project. Expected to last a year and a half, the contract includes both catering and hotel-related services. Newrest started their activities off strong on May 1st, Labor Day, by serving "churrasco" to over 400 people.



## 35 employees from Newrest Peru are participating in the Lima marathon

MONDAY, 19 MAY 2014

On Sunday, May 18th, 35 Newrest Peru employees participated in 10 and 21 km races as part of the Lima marathon. This was an opportunity for the team to bond and have fun. Each participant gave their best and everyone finished the race. Congratulations to our sporty colleagues!



## Lufthansa in Montreal

TUESDAY, 20 MAY 2014

Newrest is continuing to grow in Canada. As of May 16th, 2014, Lufthansa began operating a new line, offering five Montreal/Frankfurt flights per week. Newrest offers meals on board the two-class Airbus A340 for this new route.

This new line fits into Montreal Airport's policy, which aims to steadily increase business in the coming years—a point that is equally as important in the development of our North American subsidiary.



## Newrest Congo sponsors the Tchimbamba orphanage

FRIDAY, 23 MAY 2014

In collaboration with Total E&P Congo and Allianz, Newrest Congo helped organize a benefit event for an orphanage in Pointe-Noire. A rugby school invited about 40 orphans to spend an afternoon discovering the sport.

After a timid start, the children took to the game very quickly, becoming rugby enthusiasts after spending time with the players, coaches and trainers. The event's partners (Total E&P Congo, Allianz Congo, and Minoterie Minoco) and the volunteers helped maintain a lively, friendly atmosphere. At the end of the day, Newrest treated the children to a well-deserved snack.





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## New sites for Newrest Bolivia

WEDNESDAY, 28 MAY 2014

As of July 1st, Newrest Bolivia Soporte will be adding 6 new sites to its portfolio. The contract includes catering, hotel, maintenance, landscaping and waste management services for YPFB Transporte. All 6 sites are along the road from Santa Cruz de la Sierra to the Argentina-Bolivia border.

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## Newrest Mexico receives award for High Quality

WEDNESDAY, 28 MAY 2014

Newrest Mexico has been recognized by the General Secretary of Tourism for excellence in quality and safety, as well as for the team's enthusiasm and talent. Accordingly, the subsidiary received the "Distintivo M Especializado", presented during the 39th "Tianguis Turístico de México, Quintana Roo 2014."



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## Newrest Croatia receives the "Zlatna Bilanca" prize

WEDNESDAY, 28 MAY 2014

Every year, the Croatian Financial Agency (FINA) honors the country's most successful entrepreneurs. This year, Newrest Croatia was awarded the Bilanca Prize (golden balance) in the « Hotel and Catering Service » category. This category includes all hotels, restaurants and catering services across Croatia. With the 2008 and now the 2014 prize under their belt, Newrest Croatia has demonstrated its consistency and continued excellence.



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## Newrest West Indies participates in the “Relais Inter-Entreprise”

FRIDAY, 30 MAY 2014

On May 27th, Newrest West Indies participated in the “Relais Inter-Entreprise” sporting challenge for the first time in Point à Pitre. The event was organized by an association of the same name (Inter-Company Relay) to commemorate the abolition of slavery. Approximately 60 teams, made up of different companies, organizations and associations, participated in this day-long event. As planned, three Newrest employees — Chef Sabrina Lujien, Supervisor Vans Chalot, and interim staff member Mirtha Lujien — participated in the 61km inter-company race. What makes this relay unique is that the first and final legs are completed by women only. The relay is made up of a series of 3 km stretches and thus a full team is made up of 24 people. The aim for 2015 is to have an entire Newrest West Indies’ team.

Congratulations on this great success and best of luck with future relays!



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## Qatar Airways start-up at Paris CDG

MONDAY, 02 JUNE 2014

Newrest France is proud to announce the award of a multi-year contract by Qatar Airways at Paris - Charles de Gaulle. After several months of preparation together with Qatar Airways’ teams, June 1st marked the start-up of the provision of catering services by Newrest for the three daily flights from Paris to Doha.

This prestigious awards is a major recognition in terms of quality for our team.





## The first Asiana A380 flight

MONDAY, 02 JUNE 2014

At the end of last week, a group of VIPs from the South Korean company Asiana received their brand new (and their first ever) A380 at the Airbus Delivery Center in Toulouse. On board the first flight was the CEO of the airline, as well as a minister of the Korean government. Newrest France was in charge of catering services on board this flight and offered Korean and Western meals, as well as breakfast for the first and business class.



## Madrid Spotter Day

MONDAY, 02 JUNE 2014

On 30 May the "V Madrid Spotter Day" organized by the association "Asociación Aire" was held at Aeropuerto de Adolfo Suárez Madrid-Barajas. Newrest was pleased to support the spotters with food and beverages throughout the day.





## Learning Culinary Art for Mass Catering in Morocco

TUESDAY, 03 JUNE 2014

On Wednesday, May 28th, 12 Newrest chefs participated in a preliminary Culinary Art training course entitled “L'utilisation gastronomique de la purée Mousseline” (Mashed Potatoes as Haute Cuisine). Led by the famous Moroccan chef Meryem Cherkaoui, this event helped inspire a number of recipes that are original and easy to reproduce for mass catering.

After Casablanca, this training program will be renewed in the Rabat region. This initiative is a part of the Human Resource policy at Newrest Group that entail continually searching for dynamic training to help employees constantly develop their skills.



## Two New Norwegian bases in Spain

TUESDAY, 03 JUNE 2014

As part of its development strategy for Spain, Norwegian airline has established two new bases in Barcelona and Madrid, consolidating its Iberian network after its consecutive openings in Alicante, Malaga, Gran Canaria and Tenerife a little over a year ago. Though Newrest has worked closely with the airline since the opening of their first bases, the Group will, from this point on, have the honor of providing all buy-on-board and staff catering services for their sixteen daily flights. There are also more weekly flights through Gran Canaria that require complete catering services.



We thank Norwegian for their continued trust.

## 1st Copa Airlines flight to Montreal

WEDNESDAY, 04 JUNE 2014

On Tuesday, June 3rd, Newrest Canada operated its first flight from Montreal, Canada for the Panamanian company Copa Airlines. From this point on, Copa Airlines will operate 4 weekly direct flights between Montreal and Panama City on a Boeing 737-700 Next Green, which offers two classes: business and economy.

Congratulations to the Canadian team for this successful start!



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## Newrest Greece & ASTRA in Thessaloniki

WEDNESDAY, 04 JUNE 2014

Newrest Greece is proud to announce a new partnership with Astra Airlines. Since June 1st, the Group has been in charge of all catering services for every ASTRA flight in Thessaloniki.



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## Newrest and the new Airbus 350

WEDNESDAY, 04 JUNE 2014

Newrest provides services during flight tests of the A350 and the first long-haul flights carrying passengers. As a long-time partner of Airbus, Newrest has played a role in delivery centre activities, taken part in flight tests and has even been a part of the Beluga crew. Now, Newrest is proud to once again be able to convey their know-how, this time for the first 250 passengers onboard this series of "Early long flights". On board, the Airbus personnel, along with prospective clients, were able to enjoy meals prepared by our Toulousian team's VIP chefs.



## Qatar Airways in Cyprus

WEDNESDAY, 04 JUNE 2014

Newrest Cyprus is proud to announce the start-up on June 3rd of the provision of catering services to Qatar Airways for 4 weekly flights from Larnaca to Doha.



## Newrest Greece: certification & renovation works

THURSDAY, 05 JUNE 2014

Newrest Greece is proud to announce the renewal of its ISO 14001:2004 certificate which applies for all Greek units for the production, storage, distribution and service of fresh and frozen meals (inflight & industrial catering services) and provision of ground handling services.

On the other hand, the recent renovation of Athens unit (total surface 8.500 m2) has been completed successfully, allowing to offer best services to over 68 inflight customers and face the increased passenger and flight activity. Extension of cold room, ramp and storage capacity, as well as upgrading the existing Halal Kitchen were achieved thanks to the works performed.



## Newrest & Turkish Airlines in Montreal

FRIDAY, 06 JUNE 2014

On Wednesday June 3rd, Newrest Canada provided services for the first Turkish Airline flight from Pierre Elliot Trudeau International Airport in Montreal, Québec. Turkish Airlines has just started offering this Istanbul-Montréal flight, which will be offered 3 times a week. Newrest will serve meals on board the Airbus 330, offering high-end service to both the business and economy classes, with a chef on board each flight.

This marks the first time that Newrest will be providing services for a Turkish Airlines long-haul flight. We would like to congratulate the Canadian team for this achievement.





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## Startup of Activities for Transaero in Madeira

MONDAY, 09 JUNE 2014

A flight departing from Madeira, Portugal on Saturday, June 6th marked the start of business for the Transaero account. Newrest Portugal is honored to be serving the Russian company's weekly Moscow-Madeira flights from this point on.



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## Newrest collaborates with United Airlines in Madrid

MONDAY, 09 JUNE 2014

On Friday June 6th, United Airlines inaugurated its Madrid-Washington route. This will be the second daily flight route of the summer season, in addition to the Madrid-New York route. Newrest Spain, which also serves the American airline's daily flight to Barcelona, will offer its services on board this new flight.

We would like to congratulate United Airlines for this new route and thank them for their trust.



## New partnership with Singapore Airlines in Athens

TUESDAY, 10 JUNE 2014

Monday, June 9th, 2014 marked the beginning of a new partnership between Newrest Greece and Singapore Airlines in the Athens Airport. This airline company offers two weekly flights between the Greek city and Singapore, and Newrest has the honor of providing meals on board these flights departing from the Elefthérios-Venizélos International Airport.



## Newrest serves Transaero in Faro

FRIDAY, 13 JUNE 2014

After the startup of activities with the airline company Transaero, in Madeira last week, Newrest Portugal launched services for this Russian company on June 13th, on a flight that departed from the Faro airport. Transaero now offers a weekly flight between Faro and Moscow for which Newrest Portugal provides services to both the business and economy classes.

Congratulations to the local team and many thanks to Newrest France and Newrest Greece for their help and support.



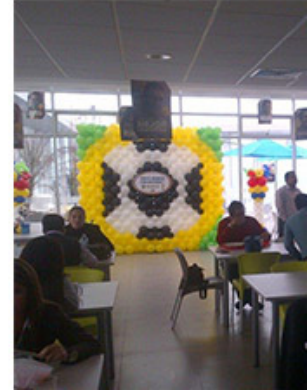
## World Cup Fever: Newrest Peru

MONDAY, 16 JUNE 2014

Since the World Cup kicked off on June 12th, Newrest has been celebrating the event all over the world by organizing festivities. These activities have allowed employees in various countries to take part in this worldwide event.

Newrest Peru took the initiative to decorate their restaurants and cafeterias (for example, the “Los Portales” cafeteria and the “Lindley” restaurant) in the 2014 World Cup colors. The waiters were also in on the action, wearing jerseys from different teams. Customers loved the display of spirit and the festive atmosphere.





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## World Cup Fever: Newrest Tunisia

MONDAY, 16 JUNE 2014

The Newrest Retail teams in Tunisia also took advantage of the opportunity to celebrate the 2014 World Cup! Our Tunisian colleagues celebrated the Cup by putting together a well-crafted program of events for everyone to enjoy.



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## World Cup Fever: Newrest Canonica in Switzerland

MONDAY, 16 JUNE 2014

For the World Cup, Newrest Canonica in Switzerland showed their Brazilian colors. On June 12th, the ITC restaurant in Geneva created a themed menu, marking the tournament's kick-off, and held a contest to determine who would win the trophy. In addition, each week there will be meals served at the World Meteorological Organization that will be inspired by different countries participating in the World Cup.





## World Cup Fever: Newrest Madagascar

TUESDAY, 17 JUNE 2014

The Newrest Madagascar teams celebrated the beginning of World Cup 2014 by serving desserts in the Brazilian colors. Live games and replays were shown in the cafeterias and waiting areas so everyone could participate and keep up to date with the matches. The daily menus and buffets have been inspired by the culinary origins of the contending teams.



## World Cup Fever: Newrest Morocco

TUESDAY, 24 JUNE 2014

Newrest Retail and Newrest by Atasa have also been taking part in the festivities by bringing World Cup excitement to Moroccan airports. Matches were broadcast and promotional events and penalty shoot-outs were held for all the fans present. Our staff in Morocco also donned jerseys from different countries throughout the event.



## Newrest Spain obtains ISO 22000:2005 certification

WEDNESDAY, 25 JUNE 2014

Congratulations to our catering businesses in Madrid, Barcelona and CPU in Palma de Mallorca! In March of this year, they successfully completed the Certification Audit for their Food Safety Management System, in compliance with ISO Standard 22000:2005.

This achievement will certainly boost competitive edge in our bids to potential clients, and will reaffirm our current clients' trust in our Food Safety Processes.

Thank you to all those involved in the certification procedure, for your effort, vision and team spirit. Without you this project would not have become a reality.

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## Emirates Lounge start-up at Paris CDG

WEDNESDAY, 25 JUNE 2014

Newrest France is proud to announce the start-up of operations at the Emirate's prestigious VIP Lounge at Paris Charles de Gaulle. As of 12th June, Newrest provides full passenger services including high-quality meals & beverages and staff.

The lounge is exclusively dedicated to Emirates passengers flying First and Business Class in any of the 3 daily A380 services from Paris to Dubai.

This prestigious award is a major recognition in terms of quality for our team.



## World Cup Fever: Newrest Algeria

THURSDAY, 26 JUNE 2014

The World Cup frenzy continues to spread as Newrest teams in Algeria joined in the celebrations. Staff dressed in the national colors and a great time was had by all.





## World Cup Fever: Newrest Wagons-Lits

MONDAY, 30 JUNE 2014

Newrest Wagons-Lits, the main catering service provider for the DB/SNCF trains between France and Germany, is supporting both countries' teams during the 2014 World Cup by hosting special events. Thanks to the organization of two volunteers, the company is offering Brazilian music on board as well as different games (table football, quizzes, games of skill, etc.) and has added a stadium ambiance to the TGV bar, complete with flags and artificial turf. Passengers can even treat themselves to a Brazilian Caipirinha cocktail!



## Newrest Madagascar celebrates Canada Day

THURSDAY, 03 JULY 2014

On July 1st, the Newrest Madagascar team celebrated Canada Day. The local and expatriate staff participated in a festive evening that included a meal, as well as cakes, in Canadian colors.

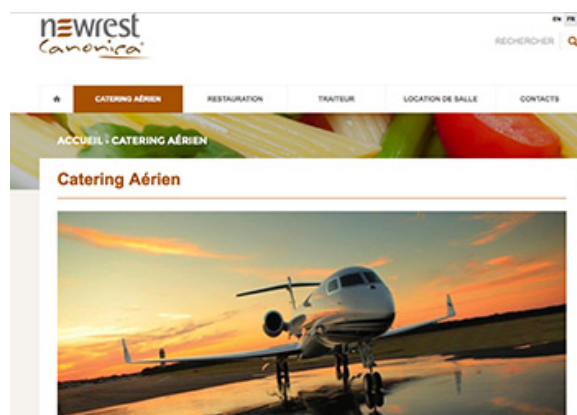


## Visit the New Newrest Canonica website!

MONDAY, 07 JULY 2014

Newrest Canonica in Switzerland, the joint venture between Newrest Group and Canonica, has just launched its new website. You can check it out at [www.newrest-canonica.eu](http://www.newrest-canonica.eu)

On the site, you can find information on the four main activities of the joint venture: airline catering, VIP airline catering, company restaurant management and room rental. A pre-order feature for meal deliveries will be added to the website in the near future.





## Newrest Canada & Delta Air Lines

THURSDAY, 10 JULY 2014

As of Tuesday July 8th, as part of their partnership with Delta Air Lines, Newrest Canada will run two daily flights from Montreal airport to Minneapolis and Atlanta. Starting September, the subsidiary will also operate chartered flights for several ice hockey teams.



## First Newrest Canarias Technical Workshops on School Nutrition

TUESDAY, 15 JULY 2014

Newrest Spain held its first edition of the “Newrest Canarias Technical Workshops on School Nutrition”, which included several exhibitions, round tables and working groups. Both Newrest professionals and clients alike participated enthusiastically and received training and information.

The entire Newrest team would like to thank all those who participated in the workshops. We would also like to express our gratitude to members of the Newrest Morocco team, who prepared an informative presentation about their approach to working in the catering sector.



## Celebrating Bastille Day Around the World

WEDNESDAY, 16 JULY 2014

Newrest Tunisia & Newrest Peru celebrations for the French National Day.



## Newrest Canonica in Switzerland: “Labels” Operation

WEDNESDAY, 16 JULY 2014

### The “Région Terre Avenir” Label’s 4 main principles:

- The quality of Geneva’s agricultural products. This includes the freshness, diversity and taste of the products, using methods that respect the environment and refusing genetically modified plants and animals.
- Proximity creates a mutual trust between farmers and consumers. Proximity means 100% of products are from Geneva and the Free-Trade Zone, which also means less transportation is required.
- Traceability allows control over the production chain. Traceability helps control the product’s transparency from farm to plate.
- Fairness that applies to work conditions and ensures that collective agreements are respected. Fairness means ensuring a proper income for those who work in the agricultural sector.

### “Bio Suisse”

The main idea behind organic farming is producing food in harmony with nature. Swiss bud farms thus emphasize sustainable development: their aim is to promote biological processes and to enhance nutrient cycles. Rejecting phytosanitary products containing synthetic chemicals and chemical fertilizers can further stimulate, and therefore strengthen the immune systems of plants and animals.





## Newrest Bolivia Soporte and Minera San Cristobal, Reaching New Heights

MONDAY, 21 JULY 2014

Minera San Cristobal reconfirms its confidence in Newrest Bolivia with a new contract extension. Since 2008, our on-site teams have provided catering, housing and international remote-site services for approximately 1500 people.

To celebrate this event, the Minera San Cristobal contractors and Newrest Bolivia management climbed the Licancabur stratovolcano (near the Chilean border), reaching an altitude of 5960 meters on the Bolivian Plateau. The mutual leitmotif of the two companies for this contract, “effort and commitment is the recipe for our success”, was written in the guestbook at the volcano’s peak.

Known in the region for its dynamism and quality of service, Newrest Bolivia has proven itself as the main stakeholder in the region’s Remote Site sector with this extended contract.



From left to right:

Alberto Colque Superintendent, Minera San Cristobal Camp  
Matthieu Andrieux Country Director, Newrest Bolivia Soporte  
Paul Schvartz Director of Operations, Newrest Bolivia Soporte  
Marcos Acha Canteen and Food supervisor, Minera San Cristobal  
Ramiro Alvarez Camp manager, Minera San Cristobal

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## Newrest Paris

MONDAY, 28 JULY 2014



# New Certifications for Newrest First Catering Ghana and Newrest Greece

TUESDAY, 29 JULY 2014

The Newrest Group is advancing steadily toward their certification goals, strengthening the transparency and quality of our service to our clients.

The recent certification obtained by Newrest First Catering Ghana is an excellent example of this success. Their work in the inflight catering and corporate catering sectors was rewarded with ISO 22000:2005 certification.

Success also continues for Newrest Greece in terms of certification. The inflight catering units received the ISO 22000:2005 certification and the Athens unit was also certified according to the ISO 9001:2008 standard.

Congratulations to our Ghanaian and Greek colleagues for their continued hard work and acquired certifications!

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## Peru - Two new contracts

FRIDAY, 01 AUGUST 2014

Newrest Peru has just won two new contracts. With the administration of the canteen at the Universidad Catolica Del Perú and the management of the Banco Financiero branches in Miraflores and San Isidro, this brings the total number of contracts won in July alone to four.

Newrest Peru will be providing services at the following institutions:

Universidad Cientifica del Sur.

Second leading higher education institution behind the Universidad Catolica

and

Banbif.

Banco Interamericano de Finanzas in Lima.

Both sites will be opening at the end of August this year.





# Certification ISO 22000 – 2005 of Catering Unit at Entebbe Airport

FRIDAY, 01 AUGUST 2014

Letter sent today from Uganda by

Francis Uthurrisq General Manager and  
Zied Manoubi In-Flight Unit Manager

Dear Customers and Partners,

All Newrest Uganda In-Flight Services (NUIS) Ltd team is very proud to announce the ISO 22000 – 2005 certification for our In-Flight Catering Unit at Entebbe Airport (Uganda). Since Newrest joined Uganda in October 2011, a lot of efforts and emphasis in the construction of a state of the art In-Flight Kitchen with more than 5 million USD investments were made to offer a facility with international standards. Systems and software tools were introduced to guarantee performance and efficiency in the daily operations. Moreover through training programs conducted by experts, NUIS has also been able to bring a strong know-how to our 170 staff working in the Company, with opportunities of promotion and professional growth. Food safety is and remains NUIS main concern; and we want all clients to trust NUIS capacity to monitor and maintain the consistency and sustainability that is expected. That Certification is one of the very important milestones that was part of the joint venture established in 2011.

We will continue to work to improve our standards, to train and develop our staff in order to reach your expectations and to be able to offer you a reliable alternative to your business development plans.

We thank you for trusting us!

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## New certification in Tunisia

TUESDAY, 05 AUGUST 2014

Following an audit, Newrest Catering Tunisia successfully obtained ISO 22000 - 2005 certification for the preparation and distribution of food and meals in industrial catering for British Gas Hannibal in Sfax and for the preparation and distribution of food products for the Lycée Pierre Mendes France in Tunis.



# The certification process continues: Newrest Mexico and Newrest Cyprus

THURSDAY, 14 AUGUST 2014

The Newrest Group continues its unrelenting pursuit of its certification objectives: Newrest Mexico's management systems were recently certified ISO 9001:2008 by Bureau Veritas Certification.

For its part, Newrest Cyprus was also certified ISO 9001:2008, as well as ISO 22000:2005 by Euro Cert for its management system in the field of processing, storage and distribution of fresh and frozen meals.



## Newrest Madagascar now certified

MONDAY, 18 AUGUST 2014

Newrest Madagascar is now certified ISO 9001:2008. Bureau Veritas certified the management systems, catering operations, support services and facilities management in July.

The Newrest Group is thereby continuing to achieve its certification objectives and promote the importance of service quality, food safety and its commitments to its customers.

## Newrest Bolivia actively participates in San Cristobal's Feria Comunal

MONDAY, 18 AUGUST 2014

“Newrest Bolivia Soporte’s” teams paraded in the town of San Cristobal in the Potosi department on 27 July 2014.

Álvaro García Linera, Vice-President for Bolivia, was the guest of honour at the town's 430th Anniversary celebration.

Newrest Bolivia also awarded prizes intended to facilitate the daily life of local communities to the top participants in the traditional gastronomy contest.





## Newrest Wacasco in Oman supports the Oman Cancer Association

MONDAY, 18 AUGUST 2014

In the spirit of Eid Al-Fitr, this year, Newrest Wacasco once again decided to contribute to the development of the local community by making a donation in support of the Oman Cancer Association.

The goals of the Oman Cancer Association are to:

- Promote screening in remote regions of the Sultanate of Oman
- Support families of patients while they are being treated for cancer (transportation, accommodation and meals)
- Follow up on patients and make sure they follow their chemotherapy treatment on a regular basis
- Assist patients and their families with administrative formalities related to/resulting from their illness



# Newrest on the 2014 Route du Rhum

WEDNESDAY, 20 AUGUST 2014



On 2 November, Newrest will set off on the Route du Rhum, the mythical transatlantic single-handed yacht race, alongside its partners, SNCF and Geodis.

This year marks the 10th anniversary of the Route du Rhum, departing from Saint-Malo every four years to the finish line at Pointe à Pitre in Guadeloupe. Sailors must single-handedly sail across the race's 3,500 miles (6,300 km), make it through the English Channel with its strong currents and winds typical of this time of the year, cross the Bay of Biscay and its intense maritime traffic and autumn depressions before hitting the fabulous trade winds – downwind conditions that will propel them towards the Antilles. The greatest names in ocean racing have participated in this event: Mike Birch, Florence Arthaud, Philippe Poupon, the Peyron brothers, Laurent Bourgnon, Michel Desjoyeaux and Ellen MacArthur. This legendary transatlantic race has also suffered its share of tragedy, like the loss of Loïc Caradec on the Royale in 1986, which everyone still remembers.

The “SNCF Geodis – Newrest” is a Class 40 monohull specifically designed for ocean racing, measuring 12.18 metres – a slighter version of the Vendée Globe's 60-footer. The 2014 Route de Rhum will see a majority of Class 40 sailboats competing in this sporting event, as more than 40 out of the 80 boats at the point of departure for this transatlantic race will be Class 40-type monohulls. On board the “SNCF Geodis – Newrest”, everything has been optimized to boost performance: no kitchen but a simple kettle; no bed but a simple mattress for the skipper's naps; no large tank of drinking water but a desalinator that produces just enough to quench one's thirst on board for close to three weeks, plus eight sails, a 115 m<sup>2</sup> headsail and a 180 m<sup>2</sup> spinnaker.

The skipper, Fabrice Amedeo, is an atypical character in the world of ocean racing. This 36-year-old sailor has crossed the Atlantic six times, including in five races (Route du Rhum, Jacques Vabre, AG2R, Quebec – Saint Malo, Solidaire du Chocolat) and one Solitaire du Figaro. Yet he is not a professional sailor: he divides his time between the sea and the business world, working as a journalist for the Figaro for over 10 years. To wear these “two hats”, tremendous discipline and efforts are required every day to combine his career with this high-performance sport.

It is therefore quite natural that this skipper and journalist called his project “Reporters du Large” (or “Reporters at Large”), and will set off on the race with two goals in mind: performance and self-transcendence, on the one hand, and telling the story of the race and sharing the magic of the ocean with the public, on the other. Because, while ocean racing is a high-performance sport, it is also a great adventure that lasts for a number of weeks, inciting the imagination of those on land and providing strong editorial content. Fabrice Amedeo will be watched by his partners in the media, Le Figaro and Itélé, and will share his race daily with those on firm ground in the form of texts, photos and videos.



To follow the preparation of the “SNCF Geodis – Newrest” sailboat:  
[www.reportersdularge.com](http://www.reportersdularge.com)



## Newrest & September Trade Fairs

TUESDAY, 26 AUGUST 2014

### APEX/IFSA 2014 Trade Fair - Anaheim

Newrest will attend the APEX/IFSA EXPO from 15-18 September this year, in Anaheim, California. IFSA - International Flight Services Association. Newrest stand location: 224P



### InnoTrans Trade Fair 2014 - Berlin

Newrest, and more precisely Newrest Wagons-Lits, will be also represented at the Innotrans trade fair in Berlin, from 23-26 September, in the section entitled "Travel Catering & Comfort Services Route". Hall 1.1 / Stand 517



# Newrest - Certifications

WEDNESDAY, 27 AUGUST 2014

Newrest's fostering of high quality is clearly being maintained through its Quality Management System.

The objective of implementing a quality management system at Newrest is to provide our business with the tools required for continuous improvement and customer satisfaction.

Newrest's oldest operations have provided certification for the quality management system in accordance with the ISO 9001 standard. The first ISO 9001 certification was obtained in 1996.

The added value of certification is conveyed through regular third-party audits by the certification company, which helps guarantee consistency in objectives of quality and continuous improvement. These certifications have allowed us to make leaps forward in quality management as the standard evolves.

In its latest strategic plan, the Newrest Board has included the certification of our operations as a strategic objective for the next three years. This will serve as a starting point to move forward in managing processes created for product and service conformity and for customer satisfaction.

Currently, 41% of Newrest countries have some measure of ISO certification.

In addition to the ISO 9001 certification of our Quality Management System, where required by the market, clients or our continuous improvement objectives, we have chosen to guarantee food safety during preparation and service through ISO 22000 certification. In other instances we have certified our employer health and safety management system using the OSHAS 18001 standard.

Although our business has no significant environmental impact, we nonetheless desire to improve our sustainability levels. As such, we have developed and implemented procedures to manage those components with greater negative environmental impact: waste, cleaning products, and consumption of energy, water or raw materials.

In some of our operations, the coherence of our environmental objectives, the procedures implemented and the indicators used to manage these components has allowed us to obtain ISO 14001 certification for environmental management.

We can now boast of 27 certifications, but the impetus towards this objective coming from top management will allow us to end the year with 35 certifications, and to certify our headquarters and all our national organizations in the next two years.





## B&I in Lima

THURSDAY, 04 SEPTEMBER 2014

On Wednesday 04 September, BanBif opened their Self service and cafeteria at their headquarters in Lima.



## New lounge at the airport of Lusaka

THURSDAY, 04 SEPTEMBER 2014

On 16 September 2014, Kenya Airways will open a brand new lounge at the Kenneth Kaunda international airport of Lusaka. Newrest First Catering Zambia has been selected to manage the lounge and cater the guests.

Newrest Zambia is now managing the 3 lounges of the international airport: the South African Airways lounge since early 2012, the First National Bank since 1 December 2013 and now the Kenya Airways lounge. Those new contracts reflect all the efforts put by the Newrest employees to improve the quality of the services provided to the various customers.



## Hainan Airlines start-up at Paris CDG

FRIDAY, 05 SEPTEMBER 2014

Newrest France is proud to announce the start-up of a new contract for the provision of catering and related services to Hainan Airlines at Paris-Charles de Gaulle. This prestigious airline launched its new route between Paris to Hangzhou (via Xi'an) on 4th September 2014. Paris has the honour of becoming the first Newrest station to service Hainan Airlines.

Congratulations to all the team!



## Oman celebration - PetroGas Sahma

THURSDAY, 11 SEPTEMBER 2014

Newrest Wacasco in Oman celebrates Onam in PetroGas base camp.



## Newrest sets sail on the Route du Rhum with SNCF Geodis

THURSDAY, 11 SEPTEMBER 2014

### PRESS RELEASE

Newrest, a world leader in multi-sector catering, is ready to participate in the 10th anniversary of the Route du Rhum Destination Guadeloupe, on November 2nd 2014. The group from Toulouse was founded 18 years ago by Olivier Sadran and will sail with SNCF Geodis onboard a Class 40 monohull with skipper Fabrice Amedeo.

This partnership is an opportunity for Newrest to showcase its persistence and fighting spirit with respect to offshore racing and also the company's catering business. With 25 000 employees in 49 countries, Newrest is certainly the only catering company active on all segments for catering and related services: airline catering, buy-on-board, duty-free on board, rail catering, retail concession, contract catering, remote site and support services.

By becoming a Route du Rhum partner, Newrest is reinforcing its already-established collaboration with the SNCF and its transport and logistics branch SNCF Geodis, which has been working alongside the Group since November 2013 for railway catering onboard TGV and Intercité trains.

Newrest was drawn to the skipper's atypical profile and his passion for sport. Fabrice Amedeo is an experienced sailor, but is not part of the boat-racing elite. He divides his time between offshore and the office, where he works as a journalist for the Figaro. This lifestyle makes it a true challenge: maintaining a competitive edge alongside professional sailors on this mythical transatlantic race.



For the 2014 Route du Rhum, Amedeo is looking to enter the big league, but also to continue his editorial project called “Reporters du Large”. He will provide an inside look at the race and share his experience with the general public by sending texts, videos and photos daily.

Oliver Sadran, Newrest’s Founding President, remarks *“This partnership was a golden opportunity for Newrest. We love sport, high-level sport, performance and new challenges. The Route du Rhum is a journey between two continents that represents all these values! This mythical race definitely matches our image”*.

Fabrice Amedeo, skipper of the SNCF Geodis – Newrest states, *“I’m thrilled to welcome Newrest on board. This wonderful company has given me the support and means to add a more professional edge to my project and to work on my boat to increase performance. Now it’s up to me to make them proud during the Route du Rhum Destination Guadeloupe. I’ll keep up my journalism during the race with the “Reporters du Large” project by sending texts, photos and videos every day.”*

### **About Newrest:**

The Newrest Group was created in 1996 under the name Catair, under presidents Olivier Sadran and Jonathan Stent-Torriani. The company is now the only caterer present on all sectors for catering and associated services: airline catering, buy-on-board, duty-free on board, rail catering, retail concession, contract catering, remote site and support services.

With 25,000 employees in 49 countries, Newrest Group has assets under management worth approximately 1.085 billion euros for 2013 and is the second-largest independent airline catering company in the world.

At the end of the 2013 financial year (September), 90% of the Group’s capital was management-owned (200 employees). Capital was also opened to the following partners: Naxicap Partners (5.56%), Ardian (formerly Axa PE) (2.92%) and BNP Paribas Dvpt (1.52%).

Newrest is committed to constant improvement and innovation for its clients, the well-being and progress of its employees and managers, sustainable company development and total respect of social and environmental values in all of its activities.

### **About SNCF Geodis, multimodal supply chain operator:**

SNCF Geodis, the Transport and Logistics branch of the SNCF, offers multimodal solutions and end-to-end flow management to its clients in Europe and around the world. SNCF Geodis is the fourth largest European transport and supply chain operator and generated 9.5 billion in turnover in 2012. The company has 47 600 employees in 66 countries.

### **About Fabrice:**

Fabrice Amedeo, age 36, a Levallois resident, born in Maine et Loire, France. He has five boat races under his belt: Jacques Vabre 2013, Quebec – Saint Malo 2012, Solidaire du Chocolat 2012, Route du Rhum 2010, and the AG2R 2008. He participated in the Solitaire du Figaro 2008 and eight times in the Fastnet yacht race. He’s the assistant editor-in-chief of the Figaro and the author of 6 books. Fabrice wrote « Les Héros de l’Atlantique » [The Heroes of the Atlantic] (published by Editions Glenat) for the 10th edition of the Route du Rhum. Available in bookstores October 15th.

Keep up with Fabrice’s latest news here: <http://www.reportersdularge.com/>

Photos courtesy: Jean-Marie Liot

### **A few key facts about the Route du Rhum Destination Guadeloupe:**

- Start: Saint – Malo (Brittany) November 2nd 2014
- Finish: Pointe-à-Pitre (Guadeloupe)
- 5 sailboat categories: Ultimate, Imoca 60, Multi 50, Class 40 and Rhum category
- 35 Class 40 participating; title holder: Thomas Ruyant
- Some of the biggest names in boat racing have won the Route du Rhum since it was created in 1978: Mike Birch, Florence Arthaud, Laurent Bourgnon and Michel Desjoyeaux

## Press contacts

### Reporters du large:

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## Inflight catering in Bolivia

FRIDAY, 12 SEPTEMBER 2014

Newrest Bolivia begins operations and officially opens its kitchens at the Viru-Viru airport.



Passengers on board Air Europa's Flight UX 026 were the first to enjoy in-flight meals from the latest Newrest kitchen in South America. The Group's three new operations in Peru, Chile and Bolivia all produce meals for in-flight catering on local and international airlines.

The high-quality facilities and the expertise of our teams will surely help Newrest to build and strengthen its presence on the continent.

## The CERN celebrates its 60th anniversary!

WEDNESDAY, 24 SEPTEMBER 2014

Newrest Canonica Switzerland outshined other bidders to win the catering contract for CERN's anniversary events on the theme "Science for Peace". Between September 17th and 24th 2014, anniversary events were held at 3 different venues: the "Globe of Innovation", a giant marquee which can host cocktail parties for up to 1500 people and a reserved tent to accommodate 300 journalists. Our banquet-catering services reflect our team's responsiveness and ability to meet top-quality standards from world-renowned customers.

Key contract figures: 2000 cocktail guests, 2600 coffee breaks, 200 top management meals and 500 lunch boxes.





## New contracts in Tunisia

FRIDAY, 26 SEPTEMBER 2014

### GSP

Newrest Tunisia is happy to announce the signature of a new partner contract with General Service Portuaire for Ship Supply Services (SSS) and offshore oilfield services operating from Tunisia. In addition to food supplies, Newrest Tunisia will provide technical assistance as well as Hygiene & Safety support.

### Rowan

Newrest Tunisia is now a certified supplier to Rowan Companies. Since September, we have been providing catering services for their Tunisia-based oil rig. A success story that once again highlights the know-how and expertise of Newrest Tunisia in the Remote-Site sector.

### NLS

Newrest Tunisia recently inaugurated the NLS cement plant's company restaurant in Jbel Ressas. Congratulations to the teams for their commitment and efforts!



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## Flydubai operations begin in Entebbe

WEDNESDAY, 01 OCTOBER 2014

Newrest Uganda proudly announces the launch of catering activities on Saturday September 27th for the airline company Flydubai, departing from Entebbe airport.

The Ugandan subsidiary will now cater the brand new 737-800s flying to and from Kigali (Rwanda) and Bujumbura (Burundi) with stopovers in Entebbe, as well as direct flights between the Entebbe International Airport and the Dubai International Airport.



# Newrest takes over 100% of First Catering in Africa

TUESDAY, 07 OCTOBER 2014

## PRESS RELEASE

Newrest increases its holdings in Newrest - First Catering by taking over 100% of the Group's Inflight Catering activities in Africa

Three years after having acquired a 50% interest in the capital of First Catering, an Inflight Catering company operating in South Africa, Ghana, Zambia and Nigeria, Newrest has decided to further reinforce its stakes by taking over the remaining 50%, which up to now was held by a minority stakeholder.

This acquisition confirms Newrest's expansion strategy on high-growth markets via core activities such as Inflight catering or remote-sites services. This also creates a dominant position on promising markets thanks to a better global presence and a greater responsiveness when it comes to offering turnaround solutions to its customers operating in Africa.

On that occasion, Olivier Sadran & Jonathan Stent-Torriani, founding presidents of the Newrest Group expressed their satisfaction: « This acquisition is great news for Newrest which will now gain considerable strength in Africa, not only with a better geographical coverage but also in terms of investment projects, namely with a new Inflight Catering unit that should open in Ghana early 2015. »

### About Newrest:

The Newrest Group was created in 1996 under the name Catair, under presidents Olivier Sadran and Jonathan Stent-Torriani. The company is now the only caterer present on all sectors for catering and associated services: inflight catering, buy-on-board, duty-free on board, rail catering, retail concession, contract catering, remote site and support services. With over 25,000 employees and operations in 49 countries, Newrest, whose assets under management achieved 1.085 billion Euros in 2013, is today the second-largest independent in-flight catering company in the world. At the end of its fiscal year 2014 (September), 90% of the Group's capital was held by its management (200 staff members). The capital is also open to the following partnerships: Naxicap Partners (5.56%), Ardian (ex. Axa PE) (2.92%) and BNP Paribas Dvpt (1.52%). Newrest has adopted a continuous improvement and innovation approach for its customer-related services. It also aims at developing well-being and career development for its employees and executives. Finally, sustainable development and social or environment values are at the heart of all Newrest activities.

### Press contact:

Image 7

Roxane Planas: 01 53 70 74 18 - rplanas@image7.fr

Laurence Heilbronn: 01 53 70 74 89 - lheilbronn@image7.fr



## Compte à rebours - Départ Route du Rhum J -18

WEDNESDAY, 15 OCTOBER 2014



## Compte à rebours - Départ Route du Rhum J -17

THURSDAY, 16 OCTOBER 2014



## Compte à rebours - Départ Route du Rhum J -16

FRIDAY, 17 OCTOBER 2014



# Certification for Newrest Canonica in Switzerland

FRIDAY, 17 OCTOBER 2014

Newrest Canonica Catering received ISO 14001:2004 certification from Euro Cert certification services. The subsidiary also renewed its ISO 22000:2005 and 9001:2008 certification. Congratulations!



# Compte à rebours - Départ Route du Rhum J -15

SATURDAY, 18 OCTOBER 2014



# Compte à rebours - Départ Route du Rhum J -14

SUNDAY, 19 OCTOBER 2014





## Compte à rebours - Départ Route du Rhum J -13

MONDAY, 20 OCTOBER 2014



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## Compte à rebours - Départ Route du Rhum J -12

TUESDAY, 21 OCTOBER 2014



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## Countdown – Set sail on the Route du Rhum D-11

WEDNESDAY, 22 OCTOBER 2014



## The caterer of the extreme – “Le Point” article

THURSDAY, 23 OCTOBER 2014

The French weekly “Le Point” has published an article this week on Newrest’s Remote Site located 4,200 metres above sea level in Constanca, Peru.

Click here to read the full article (in French) : [http://www.newrest.eu/images/Press/2014/LePoint\\_Peru.pdf](http://www.newrest.eu/images/Press/2014/LePoint_Peru.pdf)



## Countdown – Set sail on the Route du Rhum D -10

THURSDAY, 23 OCTOBER 2014



## Countdown – Set sail on the "Route du Rhum" D -9

FRIDAY, 24 OCTOBER 2014





## Newrest Wagons-Lits Austria launches its new uniform

MONDAY, 27 OCTOBER 2014

Newrest is proud to announce that its Austrian Branch – Newrest Wagons-Lits Austria – launches per 1/10/2014 its new uniform for the service on the rail division. This uniform, under Newrest colours, with a typical Austrian flair, underlines the speciality and quality of the service on board the night train of the customer ÖBB.

This uniform, with many details, modern and traditional, in resistant materials, natural - no allergy risk – soft and washable in washing-machine, give an even better note to the service, and its exclusivity. The uniform is adapted to railway conditions (an environment that can sometime be particularly dusty, while attaching the loc to the wagons), fitting night train activity in sometime extreme conditions (light reflectors, extreme temperatures), and still respectfull for catering and cleaning activities (allowing the personal big moves).

The board personal positively accepted this change to modernity with a touch of tradition, and seems very proud of wearing this uniform, with a home-made design by the local team of Newrest, which realisation seems to peer with the expectations.

The first feedback of passenger is positive, considering this uniform as very chic.



## Newrest in Momberger No. #987.CAT

MONDAY, 27 OCTOBER 2014

On 7 October 2014, Newrest announced that it has taken a 100% stake in First Catering Group's in-flight catering activities in Africa... (Click here to read the full article) ([http://www.newrest.eu/images/Press/2014/Momberger\\_987CAT.pdf](http://www.newrest.eu/images/Press/2014/Momberger_987CAT.pdf))



## Compte à rebours - Départ Route du Rhum J -6

MONDAY, 27 OCTOBER 2014



## Inaugural Lufthansa flight between Las Palmas and Munich

MONDAY, 27 OCTOBER 2014



## Newrest Maroc publié dans « Royal Air Maroc »

TUESDAY, 28 OCTOBER 2014

Cliquez ici pour lire l'article ([http://www.newrest.eu/images/Press/2014/Atlas\\_Morocco.pdf](http://www.newrest.eu/images/Press/2014/Atlas_Morocco.pdf))

**A la Une**

### Immersion dans les méandres de la cantine

Servir au quotidien plus de **2.100 repas** (au siège et à Nouaceur) nécessite une sacrée organisation logistique. Petite immersion dans les méandres de la cuisine du restaurant RAM siège Casa-Anfa, gérée de main de maître par Newrest Maroc, notre partenaire depuis 16 ans.

A group of chefs in white uniforms and hats are standing in a kitchen. They are smiling and looking towards the camera. The kitchen has stainless steel equipment and a clean, professional appearance.



## Compte à rebours - Départ Route du Rhum J -5

TUESDAY, 28 OCTOBER 2014



## Compte à rebours - Départ Route du Rhum J -4

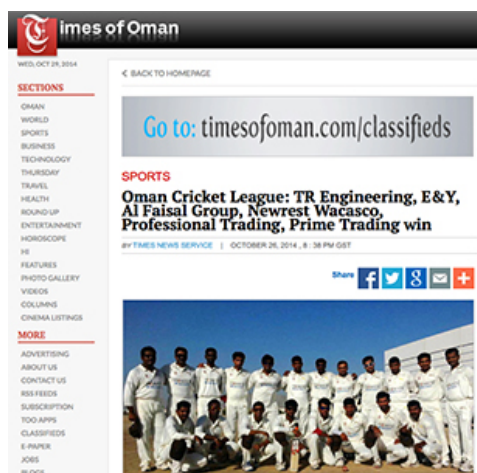
WEDNESDAY, 29 OCTOBER 2014



## Newrest Wacasco in Oman Cricket League

WEDNESDAY, 29 OCTOBER 2014

Click here to read the full article ([http://www.newrest.eu/images/Press/2014/Times\\_of\\_Oman.pdf](http://www.newrest.eu/images/Press/2014/Times_of_Oman.pdf))



## Catering area at the Tahiti Faa'a airport: a new modern and welcoming design

WEDNESDAY, 29 OCTOBER 2014



## Compte à rebours - Départ Route du Rhum J -3

THURSDAY, 30 OCTOBER 2014



## dnata Newrest welcomes Emirate's fourth daily flight departing from Johannesburg

THURSDAY, 30 OCTOBER 2014

Since Monday morning, dnata Newrest has been providing services to Emirates for its fourth daily flight out of Johannesburg. All of dnata Newrest's teams have joined forces to prepare for this fourth flight and the increase in volume departing from the Emirates lounge, which is open 7/7 from 6:30 am to 10:30 pm.

As of Monday, 3 November, it will be up to the Cape Town team to provide services to Qatar Airways five times per week.





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## Compte à rebours - Départ Route du Rhum J -2

FRIDAY, 31 OCTOBER 2014



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## Compte à rebours - Départ Route du Rhum J -1

SATURDAY, 01 NOVEMBER 2014



## Off on the "Route du Rhum"

SUNDAY, 02 NOVEMBER 2014



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## "Reporters du Large" D+1

MONDAY, 03 NOVEMBER 2014

### A long haul

It was a sleepless first night with no respite for the 91 competitors in the Route du Rhum Destination Guadeloupe. The fleet was left in a sorry state on the English Channel this morning, having already sustained all sorts of damage affecting almost every class in the race. The stormy frontal passage in the middle of the night with wind gusts measuring up to 40 knots and increasingly chaotic seas spelled early exits for a disappointing number of the smaller yachts in the Class 40 category (12.18 metres): François Angoulvant, Marc Lepesqueux, Jean Galfione and Nicolas Troussel... After so much sorrow, Fabrice Amédeo puts this into perspective with his own nocturnal struggles, which tied him up for most of the night not only depriving him of sleep but also causing him to lose concentration on the path of his yacht SNCF Geodis – Newrest.

*“The passage of the first front last night by Les Heaux de Bréhat was heavy going with 30 to 35 knots upwind,” said Fabrice this morning. “After jumping a wave, one of my ballast tubes tore on impact and the yacht was flooded with almost 500 litres of water. I then spent part of the night bailing out water and putting everything back in order. Water entered the ballast pump during the incident and it stopped working. I was able to fix it by running the engine. I’m without a port ballast tank at the moment... I’m going to be able to make it across the Bay of Biscay on the starboard tack. For now, I will have to sheet out past Ouessant which is going to be difficult on such chaotic seas. After that, we reach the open sea where the real transatlantic race begins. It’s been a tough start to the Route du Rhum. Conditions like these are still feasible and I would have enjoyed negotiating them without all these technical problems which made them unmanageable. The front arrived very quickly and SNCF Geodis-Newrest sailed comfortably with a small jib across the sea. By heaving to as I did, I think I came out of it pretty well despite spending three hours bailing water without being able to close my eyes for a minute. I know that some yachts in the fleet have been scrapped. I’m hanging on...”*

Fabrice Amédeo and SNCF Geodis-Newrest are in 16th place after 20 hours of racing. **Follow Fabrice** (lien :[http://www.routedurhum.com/fr/s02\\_corporate/s02p08\\_cartographie.php](http://www.routedurhum.com/fr/s02_corporate/s02p08_cartographie.php))





## Reporters du Large D+2

TUESDAY, 04 NOVEMBER 2014

As of the morning's tally, Fabrice Amedeo and his SNCF Geodis – Newrest rank ninth in the overall standings of the Route du Rhum Destination Guadeloupe's Class 40 category. The skipper from Levallois was off to a good start, with the fleet of 40-foot monohulls 200 miles from Cap Finisterre. Today's goal is to progressively move west to avoid cargo ships and the Bay of Biscay's dense traffic. With winds blowing in a west-northwesterly direction, Fabrice is sailing close-hauled, sails trimmed in but not too tightly. The sea is still rough and the winds are particularly unstable, fluctuating between 25 and 40 knots. Fabrice has repaired his ballast pump. Despite a lack of rest since the race started on Sunday, the sailor's morale is positive, in line with the promising ninth place, 34.6 miles behind the leader. "I have a few problems with the AIS, the instrument that allows me to see the other boats. And I have a small ingress of water, but nothing too serious. I am totally into my second Route du Rhum race," Fabrice said on the telephone yesterday evening.

## Operations start for Qatar Airways in Cape Town

TUESDAY, 04 NOVEMBER 2014

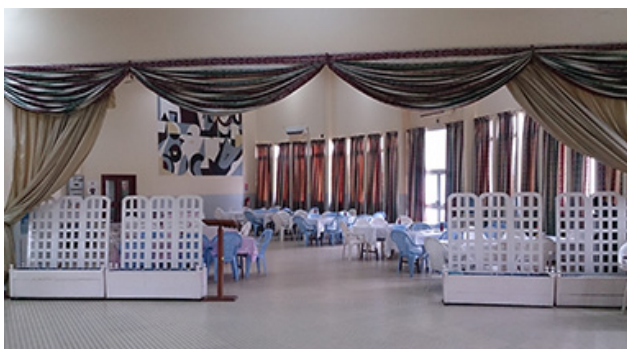
Following the rollout of operations for Emirates' departures from Johannesburg's airport, dnata Newrest's teams joined efforts yesterday to welcome Qatar Airways' first direct flight from Doha to its second base in South Africa: Cape Town's airport. dnata Newrest now serves this airline's five weekly flights to Cape Town.

## New contract in Cameroon

THURSDAY, 06 NOVEMBER 2014

On 1 November, Newrest's teams in Cameroon launched the catering service for Eneo's training centre. (Eneo is an electricity production, transmission and distribution utility in Cameroon.)

Located approximately 60 kilometres from Douala, the Ombe training centre can host 60 to 80 individuals, on average, with peaks in attendance of up to 600 for some sessions. Newrest is responsible for all of the catering services throughout the day.



## Route du Rhum J+3

WEDNESDAY, 05 NOVEMBER 2014

Revivez le départ et les dernières minutes avant le départ de la route du rhum 2014 à bord du Class40 SNCF Geodis - Newrest.



## Route du Rhum J+4

HURSDAY, 06 NOVEMBER 2014



## Route du Rhum J+5

FRIDAY, 07 NOVEMBER 2014





## **Amedeo aimé de l'eau...**

Journaliste au Figaro, Fabrice Amedeo bouclait voici 4 ans sa première Route du Rhum à la 26ème place. Fort de plus de 15 000 milles parcourus sur son Class40, un Akilaria RC2 dénommé SNCF Geodis - Newrest, il revient cette année sur la Reine des transats avec de toutes autres ambitions que simplement "boucler le parcours". Il s'est quatre années durant donné les moyens de progresser dans tous les compartiments du métier de navigateur océanique, travaillant avec les spécialistes Thomas Ruyant ou Armel Tripon, mais aussi aux côtés d'un coach physique, pour espérer jouer entre Saint-Malo et Pointe-à-Pître avec les 15 meilleurs d'un plateau qui comptait le 2 novembre dernier pas moins de 43 engagés. Au terme du 5ème jour de course, le skipper de SNCF Geodis - Newrest tient fermement la barre de ses ambitions. A la bagarre depuis 48 heures avec Miranda Merron pour le gain de la 8ème place du classement général provisoire, le journaliste "reporter du large" est non seulement parfaitement en rythme avec les meilleurs, mais il affiche un bonheur et une sérénité sur l'Atlantique qui en dit long sur le chemin parcouru depuis 2010.

## **Dans le bon paquet...**

*"Je me suis fait un peu avoir cette nuit car j'attendais la rotation du vent un peu plus tard..."* Fabrice Amedeo raconte sans faux fuyant ses heures et malheurs de navigateur océanique. Au terme de 5 jours particulièrement éprouvants, marqués par trois passages de fronts virulents qui ont provoqué pas moins de 8 abandons et de multiples "arrêts aux stands" au sein de la Class des monocoques de 40 pieds, Amedeo l'amateur, certes éclairé, rivalise avec les Pros de la catégorie, et affirme plus clairement que jamais ses prétentions et son bonheur de disputer une Route du Rhum pour la gagne. *"Le front est passé cette nuit alors que j'étais sous Code 0 et j'ai perdu 45 minutes avant d'envoyer le spi. Je suis toujours dans le bon paquet et c'est le principal. Le coup de vent est passé en douceur, de 13 à 18 noeuds avec de la pluie. Je vais renvoyer le grand spi ce matin pour glisser sur la route directe. J'étais avec Miranda (Merron) toute la journée. On était à 200 mètres l'un de l'autre et on s'est parlé par VHF. On s'est croisé et elle a un peu mieux navigué que moi en envoyant le Code 0."*

## **En phase avec sa course et son bateau**

Franc, direct, enthousiaste, Amedeo l'amateur se glisse mille après mille dans la peau d'un navigateur chevronné, abordant avec sérieux et application les milles et une facettes du métier, gestion technique du bateau, navigation, analyse météo... sans oublier le bonhomme et sa bonne capacité à fonctionner : *"Pour l'instant, j'ai 13 noeuds de vent et la mer est toujours hachée. On va rester un moment en tribord et il faut bien regarder quand on va de nouveau passer en bâbord pour contourner l'anticyclone. La situation météo est assez claire avec ce contournement des hautes pressions. Il faut bien appréhender ce timing de l'empannage à venir. Je pense qu'on a en a terminé avec le près. Le bateau est à plat, et on se met en configuration d'allures portantes, en matossant bien le bateau etc... J'ai toujours un petit souci d'électronique, le même que Miranda d'ailleurs, avec sa grande antenne qui est en rade. »*

## **Comme dans un rêve**

Mobilisé depuis quatre années par ce projet, Fabrice Amedeo vit un rêve éveillé en voyant se réaliser ses plus folles visions : *"Pour l'instant cette Route du Rhum Destination Guadeloupe se déroule comme dans un rêve. Le départ musclé a provoqué un écrémage auquel j'ai échappé, me laissant parfaitement dans le coup, avec uniquement des avaries mineures à gérer (tuyau de ballast arraché ndlr). Je crois avoir bien navigué jusqu'à présent, avec seulement de petites erreurs de timing notamment. On va entrer dans les alizés, dans lesquels je n'ai guère d'expérience. Il me faut rester très concentré et par bonheur, je constate à chaque instant que ma grosse préparation physique paie. Je suis super heureux d'être sur l'eau. J'ai faim... j'ai la gagne. Mon sommeil est de qualité, et je m'alimente de mieux en mieux. J'ai mis trois jours à m'alimenter normalement. Je suis en phase avec mon bateau. Il n'y a pas beaucoup de compartiments du jeu où je suis "à la rue". Je fais ma stratégie et ma foi, cela se passe pas mal. Je me sens très à ma place dans cette Route du Rhum, et je vis de grands moments. Mes manoeuvres passent toutes seules, je me sens affuté et prêt à tout ce que cette course a en réserve pour moi."*

**Suivez Fabrice ([http://www.routedurhum.com/fr/s02\\_corporate/s02p08\\_cartographie.php](http://www.routedurhum.com/fr/s02_corporate/s02p08_cartographie.php))**

# Faa'a International Airport – Newrest opens the ATRIUM

FRIDAY, 07 NOVEMBER 2014

Teams from the Fa'a'a International Airport (EGIS Group) and the Newrest Group in Polynesia laid the foundation for reviving the airport's duty free area with the opening of a large, decidedly modern restaurant area on October 15, 2014. The open and architectural space, which has charmed many local users and international travelers alike, adheres to an intense determination to cooperate in order to develop a quintessential French Polynesian airport and an essential point of discovery for these islands, which are unlike any others in the world.

The foundation of this project jumped off from the architectural observation that this place is an international thoroughfare, which needed to be developed as the central element of the airport: a friendly meeting place. This space is a complete success because it is located in traffic flow areas between international check-in, local check-in, and the exit for domestic flights. This space is the central atrium, which opens towards the sunny Polynesian sky without the light bothering travelers and is the space's namesake: The ATRIUM. Thus, it blends light and togetherness.

In terms of architecture, four axes contributed to the creation of the space:

- The framing, which is oriented NORTH-SOUTH, gives rhythm to the flow of passengers between the international and domestic terminals.
- Space and light are present with the skylight and the ATRIUM is complemented at night by powerful lighting that is controlled depending on the mood.
- The space has a certain transparency through the use of point-fixed glass for the enclosed, air-conditioned food distribution area and with images on both sides at intervals of 1.5 meters.
- A design element with a line of carefully selected, timeless, and refined furniture.

The ATRIUM opens up onto a take-out food distribution area with fast food dishes available at service counters. The ATRIUM food distribution area is an enclosed and air-conditioned space but retains a sense of transparency to give travelers the choice between two eating areas, the ATRIUM TERRASSE and the ATRIUM LOUNGE. The entrance to the food distribution area was moved forward slightly, creating a signal in the flow of traffic with the LED screen that displays product commercials on its entire vertical and the uniquely original design of its "ATRIUM by Newrest" signature. The geometry and color schemes of the overhang allow for capturing the traffic passing from the international to the domestic terminals. The anthracite gray and black color scheme mixed with point-fixed glass evokes the world of luxury. The food distribution area offers its international clientele, which is predominantly American or at least English-speaking, a gourmet experience through the choice and positioning of the furniture, the high-quality take-out foods made from ultra fresh products, and a variety of coffees, ice creams, chocolates, and pastries for the airport's wake-up call. Hot dishes are shown on the animated screens, allowing passengers to check out at least 16 dishes from all different cuisines at their leisure. The displays change depending on the time of day, from sweet to savory offerings. Our teams wear crew uniforms and pay special attention to all of our customers. They are also perfectly bilingual in French and English in order to meet everyone's needs.

The **ATRIUM** provides different eating areas because it hosts many international passengers, as well as local passengers, platform users, and escorts for local travelers.

**ATRIUM TERRASSE** is the largest of these areas and is completely open. A jumbo screen displays images of Tahiti and the sheer beauty of its islands. ATRIUM TERRASSE offers a mixed consumption model with three types of furniture, sit-down areas, standing tables and high tops, and living room-type areas. The colors that were chosen are more suggestive of comfort and tranquility, illustrated by the lime green used in both the living room areas and the low partitions in the ATRIUM TERRASSE area. During the day, a portion of the light is natural by taking advantage of the glass roof. At night, the space is lit throughout with diffuse light. Lattice-work brings wood into the space, a subtle nod to Polynesian architecture while maintaining a resolutely contemporary look. Passengers are particularly relaxed in this space at any time of day or night.



**ATRIUM LOUNGE** is a more intimate space that provides a calmer eating environment for passengers. The chocolate and orange colors that were chosen are warm and convey a sense of comfort and coziness to the space. The lighting is low, private, and intimate, and the furniture offers comfort with its padded, American-style benches. Passengers are completely won over and Americans, French, and Polynesians are all reminded a bit of California.

**ATRIUM EXPRESS** is the last piece of the puzzle and offers bar-style fast food that ranges from a coffee and pastry breakfast, to a lunchtime sandwich, to a glass of “the famous Hinano,” a local beer, before leaving the islands. Its sleek lines and bright red lacquer suggest dynamism and are bordered by a path of LED lights. The well-suited furniture is in the same vein as that of the rest of the ATRIUM and is primarily composed of standing tables that allow for customers to take advantage of the action on the big screen. The available space is very open and captures traffic with a food distribution area between the main flows between international and domestic check-in.

All of these changes are causing quite a stir in the archipelago and even further afield in the South Pacific with those who are traveling to and from the airport. Named the ATRIUM, and full of promise, this space will contribute to making Tahiti, its islands, and its big-hearted Polynesians known to the world.



## Route du Rhum J+8

MONDAY, 10 NOVEMBER 2014

### Un week-end agité pour Fabrice Amedeo

Le skipper du voilier SNCF Geodis – Newrest est sixième, ce matin, au classement général provisoire de la Route du Rhum Destination Guadeloupe dans la catégorie des Class 40. A 2214 milles de l'arrivée en Guadeloupe, le navigateur – amateur file à 11 nœuds sous spi dans les alizés. Pourtant et paradoxalement, depuis la nuit de samedi à dimanche, Fabrice Amedeo connaît une panne de son pilote automatique principal et navigue avec son pilote de rechange bien moins précis. Le levalloisien barre quasi en continu et fait preuve d'une détermination à toute épreuve.



Fabrice Amedeo : « Je reconnais que j'ai pris un coup sur la tête quand mon pilote automatique a décroché dans la nuit de samedi à dimanche. Rapidement, j'ai appelé un technicien mais depuis, nous ne trouvons pas de solution de réparation. Mon pilote d'appoint est trop faible pour tenir plus d'une heure. Dès que je connecte le pilote automatique principal, il pousse la barre et je pars au lof. Suis parti au lof 8 fois. Je reste positif. Je passe mon temps à la barre ou la main sur mon écoute de spi. Je fais quelques petites siestes de 5 à 6 minutes. J'ai installé mon pouf dehors pour me reposer. Même si je risque de perdre du terrain sur mes adversaires et sur beaucoup de monde, je vais m'accrocher jusqu'au bout. Je n'ai pas d'autre option que de continuer, et de m'organiser pour tenir à la barre le plus longtemps possible. J'espère, tout de même, trouver une solution car cette situation est très fatigante. Bravo à Loïck Peyron, grand vainqueur. Il a été impérial ! »

## Route du Rhum J+11

THURSDAY, 13 NOVEMBER 2014



### Amedeo au fil des jours

Le journaliste navigateur Fabrice Amedeo tient toujours une place plus qu'honorable dans le peloton de tête de la Route du Rhum Destination Guadeloupe, catégorie Class40. Son Akilaria SNCF Geodis - Newrest occupe une flatteuse 7ème place après 11 jours de course, dans le sillage immédiat des "gros bras" de la classe. Un bonheur que Fabrice savoure à sa juste mesure, et qui aiguillonne jour après jour sa motivation, le poussant à se surpasser dans des registres de la navigation en solitaire jusqu'alors peu investi par cet amateur averti. "Je suis assez fier de ma « prouesse » d'hier" avoue-t'il en riant. « Grimper en tête de mât m'avait toujours rebuté. Je m'y suis astreint hier avec succès pour libérer une drisse de spi ». Deux heures d'effort qui ont paradoxalement totalement regonflé le moral du skipper de Levallois. « Je me découvre des ressources que je ne connaissais pas, et cela me donne plus que jamais l'envie de terminer avec panache cette aventure. »

Aventure ; le mot est lâché. Fabrice Amedeo vit totalement au rythme de son bateau et des éléments. « Je prends chaque jour, chaque oscillation du vent, chaque vague comme ils se présentent » raconte-t'il. « Peu de place pour la contemplation, ainsi que je m'y étais autorisé il y a quatre ans. Les quatre voiliers de tête sont hors d'atteinte, et naviguent un cran au dessus du lot » explique-t'il. « Je subis le retour de Stéphane Le Diraison, qui appartient lui aussi aux ténors de la classe avec Pierre Brasseur. Mais je ne lâcherai rien vis à vis du reste de la flotte. La bagarre avec Miranda Merron est de ce point de vue très stimulante. »

Peu épargné, comme la plupart des solitaires de la Class40 par mille et un soucis techniques, Amedeo, en marin de plus en plus accompli, trouve des solutions, improvise, innove, sans jamais perdre de vue l'impérieuse nécessité de naviguer juste et bien, « dans un alizé un peu tordu » ; la route vers Pointe à Pître se montre en effet plus tortueuse de jour en jour. L'alizé est très instable en force et en direction, et il faut en permanence ajuster la bonne combinaison de voile. « Il reste encore beaucoup de route (un peu plus de 1 500 milles nldr), et il faut plus que jamais veiller à la préservation du bateau, à l'intégrité des voiles... »



Sans oublier l'homme! « *J'étais un peu en dette de sommeil et je me suis accordé cette nuit des tranches de repos un peu plus longues.* » Hors de question de "se mettre dans le rouge". C'est à l'évidence dans le dernier tiers du parcours que le facteur physique entre en ligne de compte. Etre frais physiquement, c'est la garantie de pouvoir en permanence répondre aux exigences du bateau et aux caprices de la nature. Fabrice, fort de ses dernières transats en course, s'est préparé dans cette optique. Il sacrifie désormais la part du rêve à sa quête de la performance, pour lui-même et pour tous ceux qui lui font confiance.

**Suivez Fabrice** ([http://www.routedurhum.com/fr/s02\\_corporate/s02p08\\_cartographie.php](http://www.routedurhum.com/fr/s02_corporate/s02p08_cartographie.php))

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## A380 start-up at Paris Charles de Gaulle

THURSDAY, 13 NOVEMBER 2014

Wednesday 5th November marked an important milestone for our Paris CDG unit as we welcomed the first A380 flight from Qatar Airways from Charles de Gaulle to Doha International Airport. This becomes the 5th daily A380 flight treated by Newrest CDG!

Congratulations to Qatar Airways and to Newrest CDG.



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## Route du Rhum J+12

FRIDAY, 14 NOVEMBER 2014

### Lutter contre la lassitude

Après 11 jours de mer, Fabrice Amedeo s'astreint continuellement à ne pas tomber dans une routine. La fatigue est forte et il ne faut pas se lasser. « *J'essaie vraiment d'avoir un rythme à bord et de ne pas lâcher la pression car il peut avoir un peu de lassitude* » précise le skipper du voilier SNCF Geodis – Newrest. « *Cette nuit, j'ai fait des tournées d'inspection de mon bateau de façon à voir si tout allait bien techniquement car mon navire est fatigué comme moi. Je suis*



*content car j'ai l'impression de naviguer juste et d'être en phase avec les bascules du vent. J'ai maintenant 30 milles d'avance sur Miranda Merron, c'est un signe de ma performance. Les alizés sont maintenant au rendez-vous avec un ciel caractéristique de cette condition météorologique. Aujourd'hui, je pense que le vent arrière va me pousser à plus de 26 nœuds. Je vais alterner entre mon grand et mon petit spi. Je ne veux pas prendre de risques. Je ne compte pas les jours mais vivement la dernière ligne droite et le passage symbolique des 1000 milles de l'arrivée.* » Le levalloisien est septième au classement général provisoire de la Route du Rhum à 246 milles du leader, l'espagnol Alex Pella qui mène les hostilités avec plus de 80 milles d'avance sur Kito de Pavant.



## Newrest Niger & Daily Break

FRIDAY, 14 NOVEMBER 2014

Launch of the first "Daily Break" cafeteria within Total stations in Niamey (Niger). A second one is scheduled to open early December.



## Reunion Island – Major event

FRIDAY, 14 NOVEMBER 2014

To celebrate the launch of the photo book "Père Pedro", an exhibition by famous photojournalist Laurent de Gebhardt will be taking place in Caffé Lindo at the Roland Garros airport until November 30th.

Père Pedro himself visited the exhibition for a Press & Coffee point on Monday November 10th while visiting Reunion Island.



## Plus ça va, mieux ça va !

### Arrivée mercredi en Guadeloupe

Bien accroché à une inespérée 7ème place de la Route du Rhum-Destination Guadeloupe, dans la catégorie des monocoques de la Class40 qui comptait pas moins de 43 concurrents au départ de Saint-Malo, le journaliste - navigateur Fabrice Amedeo réalise une performance de tout premier ordre. Mieux ; avec chaque jour qui passe et qui le rapproche d'une arrivée estimée à Pointe à Pître mercredi prochain, le skipper de SNCF Geodis - Newrest affiche de plus en plus de facilité dans la conduite de sa course, choix de route, prises de décisions et tout simplement, bonheur de vivre intensément la compétition sur l'eau.

*"Je suis vraiment bien dans ma tête" explique t'il ce matin, "heureux de mon classement. J'ai encore gagné des milles sur une navigatrice que je respecte énormément, Miranda Merron. Je me surprends tous les jours. Je pensais avoir raté ma nuit, et au classement, j'ai encore grignoté des milles. Je suis en super forme, je me sens en phase avec tout ce qui se passe autour de moi." Amedeo jette ainsi un regard plein de lucidité sur la physiologie de la course, et un "atterrissage" sur l'arc antillais toujours délicat à négocier. "Je suis plutôt partisan d'une arrivée sur la Guadeloupe par le nord. J'essaierai de me donner un peu de marge en arrivant à la Tête à l'anglais (Pointe nord est de la guadeloupe ndlr). Mais c'est vraiment l'heure du jour à laquelle on arrive qui détermine comment le final va se dérouler ; si j'arrive de nuit, il faut aller à la côte pour récupérer un peu de vent qui descend des montagnes. De jour, il faut éviter le dévent des sommets. Je pense en tous cas arriver par le nord. Je suis les grands principes de navigation, à l'instinct... et cela me réussit!"*

Après le petit coup de fatigue de la mi-course, survenu suite à ses problèmes de pilote automatique, et à cette périlleuse escalade de son mât, Amedeo, sans le moins du monde sacrifier à la performance, s'est petit à petit remis dans le rythme de la compétition, reprenant la maîtrise de son bateau pour demeurer dans le peloton de tête de l'épreuve. *"Avec une mer plate, on retarde les changements de voiles en fonction du vent. L'air est moins dense ici et je peux garder le grand spi jusqu'à 28 noeuds, chose impossible chez nous. Je me sens très frais car avec des conditions bien établies depuis 48 heures, une mer bien ordonnée, je dors énormément ; 5 heures cette nuit par tranches de 30 ou 40 mn. Il fait si chaud sur le pont que je reste à somnoler à l'intérieur... je suis en T shirt pour me protéger du soleil. Mais dans la cabine, la chaleur est intenable... je prends des douches d'eau de mer pour me rafraîchir. Je n'ai plus grand chose à manger ni à boire. Je cuisine mes lyophales à l'eau de mer... je crois avoir perdu beaucoup de poids ; j'espère que vous me reconnaitrez à l'arrivée. Je n'ai pas de hâte particulière d'arriver, mis à part mes petits manques alimentaires. Je sais que mes proches m'attendent, et ça, c'est une grosse motivation. Je vais profiter au maximum des toutes dernières heures. »*

S'il n'est pas encore l'heure d'analyser le déroulement d'une Route du Rhum expresse, Amedeo le navigateur ne peut s'empêcher de laisser un moment la parole à Amedeo le journaliste pour évoquer l'issue de l'épreuve : *" Alex Pella a réalisé un truc énorme. C'est un marin très fort, et je ne suis pas surpris. Son bateau est exceptionnel. Et dans cette Route du Rhum, plus tu es devant, et plus tu es devant. Il est parti car il avait un vent différent. Et il continue d'engranger."* L'annonce de la pénalité infligée à Yannick Bestaven lui arrache en revanche une réaction plus viscérale : *"je suis triste pour Yannick, qui a superbement navigué!"*

**Suivez Fabrice** ([http://www.routedurhum.com/fr/s02\\_corporate/s02p08\\_cartographie.php](http://www.routedurhum.com/fr/s02_corporate/s02p08_cartographie.php))



## Route du Rhum J+18

JEUDI 20 NOVEMBRE 2014

### Escale à Basse – Terre pour Fabrice Amedeo

Le skipper du Class 40 SNCF Geodis – Newrest, actuellement septième de la Route du Rhum, a décidé, à 9h00 (heure française), de faire une escale à Basse-Terre en Guadeloupe. Hier, Fabrice Amedeo a connu un nouveau souci technique avec son spinnaker. Ce dernier s'est enroulé autour de l'étai suite à un départ à l'abattée. Le Class 40 ne peut pas aborder le canal des Saintes au près. Fabrice va donc réparer à l'abri du vent fort qui souffle actuellement sur la Guadeloupe. Il devra rester quatre heures à l'arrêt selon le règlement. Une équipe technique est partie à sa rencontre. SNCF Geodis – Newrest est à 26,4 milles de l'arrivée de cette 10ème édition de la Route du Rhum – Destination Guadeloupe.





# Fabrice Amedeo, 9e de la Route du Rhum

VENREDI 21 NOVEMBRE 2014

## Fabrice Amedeo ; l'étonnante mutation

Le journaliste navigateur Fabrice Amedeo prend une étonnante et inattendue 9ème place au classement général de la Route du Rhum-Destination Guadeloupe. A 36 ans, le skipper du Class40 SNCF Geodis - Newrest, 26ème ici même à Pointe à Pître en 2010, réalise un prodigieux bon en avant et s'installe avec crédibilité dans le concert des meilleurs spécialistes solitaire de la Classe. Il boucle le singulièrement difficile parcours de cette édition 2014 en 18 jours, 09 heures, 36 minutes et 32 secondes, à la moyenne de 8,02 noeuds. Contrat rempli au delà des espérances de cet amateur éclairé, amoureux de la mer et des bateaux, qui avait cette année mis toute en oeuvre pour franchir un pallier et pousser au maximum le curseur de ses limites physiques, techniques et mentales. Le résultat en atteste, Fabrice Amedeo reporter du large, est aussi un marin au long cours.

Fabrice Amedeo :*« Ce fut une Route du Rhum-Destination Guadeloupe super dure, mais super belle ! Je suis très fier de ce que j'ai pu faire. C'était le scénario dont je rêvais avec un départ sélectif, des favoris qui abandonnent, des bateaux qui cassent ou ont des avaries. Et du vent portant fort vent arrière qui convient bien à mon Class40. J'étais un peu en état de grâce : tout c'est superbement bien enchaîné, c'était magique. Je n'étais pas parti pour finir dans le top ten, je trouvais cela prétentieux vu le plateau qu'il y avait au départ mais je sentais que je pouvais faire quelque chose de bien. J'ai évidemment un petit regret sur la fin avec le tour de la Guadeloupe, parce que j'aurais pu terminer mieux... J'ai commis une erreur : j'ai voulu attaquer encore plus sur l'atterrissage sur les Antilles alors que j'aurais dû rester calme. On ne m'y reprendra pas ! J'ai dormi 45 minutes ces dernières 24 heures et jamais de ma vie, je ne me suis fait aussi mal. Mais j'ai ressenti beaucoup de bonheur dans la douleur : je dois être un peu maso... Je tiens vraiment ici à remercier l'ensemble de mes partenaires, mes supporters et surtout ma famille qui me soutient dans mes aventures. »*

## Départ dans le coup de vent

La Route du Rhum de Fabrice Amedeo, c'est d'abord l'histoire d'une inexorable remontée aux avant-postes lors de la première partie de course. Après un départ prudent, dicté par les conditions tempétueuses rencontrées dès le départ en Manche et dans le proche Atlantique, Amedeo va avec un grand discernement et une belle maîtrise réciter les gammes apprises au contact de ses deux conseillers techniques, Armel Tripon et Thomas Ruyant. 26ème à Bréhat, c'est en 15ème position qu'il pare Ouessant dans le coup de vent.

## Un Golf express

Les solitaires courbent l'échine dans des rafales à plus de 40 noeuds. La mer se creuse et frappe de manière désordonnée tous les côtés du bateau. Amedeo connaît sa première frayeur. Dans les chocs, le tuyau de remplissage de l'un de ses ballasts se déconnecte, et le bateau se remplit d'eau. Il faut écopier. Réparer. Faire marcher. Et le journaliste de trouver une à une des solutions d'homme de mer. SNCF Geodis - Newrest garde le contact avec les meilleurs qui, emmenés par le favori Sébastien Rogues entament une traversée express du Golfe de Gascogne. Amedeo ne traîne pas en route et pointe à la 10ème place au Cap Finisterre.

## Privé de pilote

Il est déjà au contact de camarades de jeu avec qui il va batailler durant les 15 jours à venir, Miranda Merron et Pierre Brasseur. A l'approche de Madère, Amedeo est 7ème, et doit faire face à un nouveau souci mécanique. Son pilote automatique principal refuse obstinément de marcher et impose de dangereuses sorties de route à son Akilaria. A bout de ressources, Fabrice doit le débrancher. Il ne lui reste qu'un petit pilote de secours, pour traverser tout un océan. Fabrice n'évoque pas la moindre seconde l'idée d'une quelconque escale technique. *"Je suis là pour traverser, et j'irai au bout, dusse-je sacrifier mon sommeil".*

## 6ème à mi-course

Le bonhomme fait preuve dès lors d'une remarquable aptitude à s'accommoder de tout ce que le sort lui jette en pâture. SNCF Geodis - Newrest garde son rang. Amedeo modifie et adapte sa manière de naviguer et ne cède pas un pouce d'Atlantique. Il plonge plein sud dans l'ouest des Canaries à la recherche d'alizés, synonyme d'allures portatives plus clémentes pour son pilote automatique sous dimensionné. Il touche le vent de nord est sur une mer toujours infernale et entame, à l'instar de ses compagnons de tête, une longue litanie d'empannages pour progresser avec le meilleur angle au vent, un coup vers le sud, un coup vers l'ouest. Les classements varient selon ces bords plus ou moins rapprochant. Fabrice est 6ème.

## A l'aise dans les grains

Au beau milieu de l'Atlantique, il ne s'est jamais senti aussi bien, aussi en phase avec son bateau et les éléments. Sa préparation intense de l'année, les sacrifices familiaux et professionnels paient. Les conditions de vie se durcissent à bord de SNCF Geodis - Newrest. Fabrice doit rationner son eau. C'est dorénavant à l'eau de mer qu'il prépare ses repas lyophilisés. Les voiliers de la toute dernière génération allongent la foulée dans l'alizé, et se mettent hors d'atteinte de bateaux plus âgés comme celui de Fabrice. Il faut tenir. Une 7ème place lui tend les bras. Amedeo parvient, grâce à une route intelligemment suivie et une belle assiduité à porter en permanence la toile du temps, à décramponner la tenace navigatrice Britannique Miranda Merron. Fabrice barre beaucoup, et ne rechigne à aucune manoeuvre lourde de changement de voilure pour anticiper les passages de vilains grains, chargés de pluie.

## Délivrance difficile

Le mercredi 19 novembre à 21 heures 40 (française), il aperçoit la tête à l'anglais, la pointe nord est de la Guadeloupe. L'espagnol Alex Pella vient de triompher à la barre de son extraordinaire Tales-Santander. Pour Fabrice, c'est la lutte finale. Un dernier départ au tas dans un grain virulent le prive de ses grandes voiles d'avant, spi enroulé autour de l'étai. Comme pour beaucoup de ces prédécesseurs, le contournement de la Guadeloupe, avec ce terrible passage obligé dans le trou déventé de Basse Terre, se révèle laborieux, par une nuit sans lune, désertée d'Eole. Miranda est loin. Mais patatras, SNCF Geodis - Newrest ne peut remonter au vent et franchir le canal des Saintes. Fabrice décide, en bon marin, de faire une escale technique à Basse Terre. Après l'arrêt de son voilier, une équipe technique monte à bord pour faire le ménage ! Selon le règlement de la course, Fabrice, qui a demandé une assistance, doit rester quatre heures en escale. Il repart ce jeudi à 12h15 et clôture sa deuxième traversée de l'Atlantique en Solitaire à une belle 9ème place sur 43 marins engagés en Class 40. Le journaliste s'est mué en homme de mer, découvrant mille après mille de nouvelles sensations, de nouvelles ressources, avec au bout du compte, l'objectif recherché, celui de la performance sportive et maritime.

[www.reportersdularge.com](http://www.reportersdularge.com)



# 44th anniversary for the Sultanate of Oman

MONDAY, 24 NOVEMBER 2014

Our Omani colleagues have organized some festivities to celebrate this very special day: flags, flower bouquets, banners and scarves, cakes, Omani Qhawa (traditional coffee with cardamom) and Halwa (pastry with dates, cashew nuts and pistachios).

A day rich in events and gestures of gratitude towards His Majesty Sultan Qaboos Bin Said.



# Vidéo- Arrivée Route du Rhum 2014

TUESDAY, 25 NOVEMBER 2014





## Route du Rhum 2014 Arrival - Fabrice Amedeo

WEDNESDAY, 26 NOVEMBER 2014



## Newrest Madagascar – Quality is rewarded

WEDNESDAY, 26 NOVEMBER 2014

Newrest Madagascar has celebrated its ISO 9001:2008 certification over a cocktail.

Another opportunity to show how important Quality is for the Newrest Group.

This warm and convivial event was attended by our customers, including Ambatovy's management, players in the local scene with namely the presence of Mrs. Soamamy NAROVE, VP of the municipality of Toamasin, as well as representatives of our key partners and suppliers.



## New contracts for the Sultanate of Oman

WEDNESDAY, 26 NOVEMBER 2014

Newrest Wacasco has obtained two new contracts in the Sultanate of Oman.

The first is in B&I for the Oman Refreshment Company (Pepsi, 7up, Aquafina, Lays, etc.) - Newrest Wacasco will provide meals for employees on the Mascate production base for about one hundred employees. The Oman Refreshment Company has also agreed to sponsor the Marcel and Linda campaign "Healthier Living" which will be launched on all 105 Newrest Wacasco sites at the beginning of February. This new contract and sponsor will allow Newrest Wacasco to establish a long-lasting partnership.

The second is for remote sites at Abraj 103's mobile camp in the southern zone of the sultanate, close to Nimr. Newrest Wacasco has established itself as the number one supplier, and now has 21 sites in Abraj.

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## Newrest Cyprus & the environment

FRIDAY, 28 NOVEMBER 2014

Larnaca catering in cyprus has just received ISO 14001 certification.

ISO 14001 is an environmental management standard that provides reassurance for environmentally-conscious consumers. It is an integral part of organizational standards, and was created by the International Standardization Organization (ISO).

The ISO 14001 standard is the most commonly used in the series of ISO 14000 standards with regard to environmental management. It is based on the principle of continuous improvement by managing the environmental impact linked to business activity.

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## Jazz in the air

MONDAY, 01 DECEMBER 2014

Newrest has begun its contract for the Jazz airline in Montreal.

Over 50 flights will be catered daily, departing from Dorval airport in Montreal. Newrest Canada teams are ready to go.

### About Jazz

Jazz is Canada's top airline.

It operates more flights and flies to more Canadian destinations than any other carrier. As an integral part of Air Canada's strategy and North American market presence, Jazz provides service to and from many smaller communities in Canada and the United States under the brand name Air Canada Express. As well, they operate to larger centers at off-peak times as a complement to Air Canada's schedule.

On December 8th, Newrest Calgary catering teams will provide services for 50 additional flights, and at the beginning of next year more than 100 daily flights will be catered by Toronto teams.





## Newrest Wacasco - Breast Cancer Awareness

TUESDAY, 02 DECEMBER 2014

Article published on the Omani publication "Oman Tribune":

"Newrest Wacasco (Waleed Catering & Services Co. LLC) and Burjeel Medical Center sponsored an awareness campaign to encourage their female employees to conduct breast cancer screening, as early detection can help save lives. Early detection can raise the recovery rate up to 98%. Newly appointed General Manager Mrs. Aurelie Gueguen and special projects manager Ahmed Al Balushi said that the campaign is consistent with Newrest Wacasco's vision to enhance the role of the local community in various economic, social and health aspects because the health condition is the key of their contribution to economic and social development. She also added that Newrest Wacasco has allocated a considerable portion of its corporate social responsibility to charities, cultural, sports and healthy living topics this year while launching new services and campaigns"



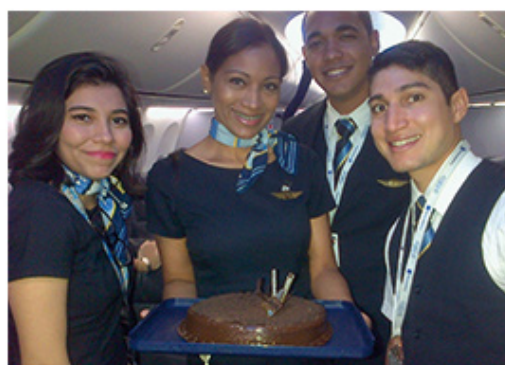


## Copa Airlines begins operations in Peru

WEDNESDAY, 03 DECEMBER 2014

On Monday December 1st 2014, Newrest Peru teams catered the first Copa Airlines flight departing from Lima airport.

From now on, our teams in Peru will provide services for the Panamanian company's 5 daily flights from Lima to Panama.



## Newrest Mexico lends its support to the Dr. Sonrisas association

THURSDAY, 04 DECEMBER 2014

The Newrest team in Mexico, along with their director Felicia Gaspar, collaborated with the Dr. Sonrisas project, baking cakes for 300 children at the Alamo school.

Dr. Sonrisas is a community association that works with children suffering from chronic diseases in the terminal stages, with the aim of easing their suffering with a little hope and happiness. Their slogan: "Our first responsibility is to be happy and then to make others happy".



## Newrest Peru celebrates Miners Day

MONDAY, 08 DECEMBER 2014

On Friday December 5th, Newrest Peru organized a few events to celebrate Miners Day at the Miski Mayo (Vale) Phosphate mine in Bayovar close to Piura in the north of Peru.

An improved menu, along with music and several events and decorations helped make the day a memorable success.



## New contract for Newrest Madagascar

MONDAY, 08 DECEMBER 2014

Since December 1st, Newrest Madagascar teams have been providing catering services for the 150 employees at the Sacimem – Imperial Tobacco production site located in downtown Antsirabe.

This contract boosts Newrest's position in B&I and in this industrialized region of Madagascar.



## Téléthon 2014

MONDAY, 08 DECEMBER 2014

As part of the collection of funds for the 2014 telethon, Newrest Private helped make a giant brioche sausage roll (75 meters) that was sold in slices on the streets of Versailles and brought in €9,000 euros.

The money was donated to the Telethon through the Lions Club Versailles Trianon. Our chef Jean Louis Brocardi from the Newrest Private unit was assisted by his team for the event, which was the successful conclusion of a Toques de France project.

This challenge was met thanks to the generosity of several partners: Les Délices du Palais delicatessen, Le Delas in Rungis, Newrest France, the Lions Club Versailles Trianon...

A few photos of the event: Deputy Mayor of Versailles, François de Mazières; Founding President of Toques and Cuisinier de la République Thierry Mercereau; Vice President of Toques Françaises Sylvain Royer...





## HSE Awareness Day at Petrogas – Sahmah in Oman

FRIDAY, 12 DECEMBER 2014

The 6 years Lost time Injury (LTI) free celebrations & HSE awareness day of Petrogas LLC was organized on the 25th of November 2014 at Petrogas Camp – Sahmah. On this Occasion, the QHSE team at Newrest Wacasco participated and presented the procedure and standards to be compliant with zero food safety incidents and high hygiene standards in the seminar conducted on Continual Improvement. Our QHSE Theme “Committed Together to Enhance Safety & Quality Values” was highly appreciated by The CEO of Petrogas, Mr. Azhar Al Kindi and his team.

Newrest Wacasco was awarded the Best HSE Contractor in recognition of our strong QHSE performance and continuous support rendered to Petrogas in achieving the milestone of 6 years LTI free.





## 2 million accident-free hours in Peru

FRIDAY, 12 DECEMBER 2014

Newrest Peru celebrated 2 million accident-free hours under the Ausenco contract. For the occasion, polo shirts commemorating the result were offered to the entire staff and a memorial plaque was given to the client to highlight the efforts of all Newrest teams.

This achievement includes all the services onsite for the last year and a half, namely food, maintenance, hotel, laundry, recreational and water treatment services.



## Alma contract renewed in Chile

FRIDAY, 12 DECEMBER 2014



# Institutional Food Congress in Colombia

MONDAY, 15 DECEMBER 2014

Newrest Mexico was an active participant in the third edition of the “Alimentación Institucional” congress, which took place at the end of the year in Colombia.

Felicia Gaspar, Country Manager for Newrest Mexico, represented the company at this Congress by hosting two conferences entitled “Panorama of food service companies: which way will the business model lead?” and “Food safety: controlling process quality in food services”.



# A recycling Christmas in Lima

MONDAY, 15 DECEMBER 2014

In order to bring teams together and to prepare themselves for Christmas with an original approach, Newrest Peru has organised a Recycled Christmas Decorations Competition at its headquarters in Lima. All services have joined in the competition and have competed in creativity. Recycled paper, egg boxes, plastic cups and used electronic cards... all these materials have been used to create Christmas trees, Nativity scenes, decorations and snowmen.





# Newrest holds up to 100% capital in Newrest – Canonica in Nice

THURSDAY, 18 DECEMBER 2014

## PRESS RELEASE

Newrest is strengthening its participation in Newrest – Canonica and has acquired the remaining 50% held until now by the Canonica family in the joint venture created in March 2012 on the Nice platform.

(Toulouse, December 18th 2014) - A few years after acquiring shares at around 50% in the caterer Canonica in Nice, developing its airline catering activities at the second busiest French airport, Nice-Côte d'Azur, Newrest is increasing its shares by acquiring the 50% previously held by the Canonica family.

This acquisition helps Newrest solidify its development strategy in this region and in the ever-expanding field of catering, its core business. The Nice-Côte d'Azur airport can thus serve as a springboard for continued growth, as it develops direct lines to major Mediterranean and worldwide destinations.

Jonathan Stent-Torriani and Olivier Sadran, the founding Presidents of the Newrest Group, stated: "This most recent acquisition of shares, allowing us to hold 100% of Newrest Canonica capital, is excellent news for the Group, since we'll be able to gain considerable ground particularly in catering activities in Nice, and be better equipped to meet the demands of our international clients."

## About Newrest

With origins in Group Catair in 1996, and founded by its Co-CEO's Olivier Sadran and Jonathan Stent-Torriani, Newrest is the only major catering company active in all catering and related hospitality segments including airline catering, buy-on-board, duty-free on board, rail catering, airport and motorway retail concession, contract catering, remote site and support services.

With 2014 revenues under management of 1,386 Billion Euros and more than 28,000 employees world-wide in 49 countries, Newrest is also the second largest 'independent' airline caterer world-wide.

At year end closing 2014 (September) Newrest is 90,1% management-owned, with its managers holding its capital (200 managers). The remaining capital is held by Naxicap Partners (5,5%), Ardian (ex. Axa PE) (2,895%) and BNP Paribas Dvpt (1,505%).

Newrest is committed to constant improvement and innovation for its clients, the well-being and progress of its employees and managers, a sustainable and durable development of the company, and total respect of social and environmental values in all of its activities.

## PRESS CONTACTS

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## Oliver's House

FRIDAY, 19 DECEMBER 2014

On the 4th December 2014, Oliver's House, a non-profit organisation operating from Benoni on the East Rand, Johannesburg, celebrated the Graduation Party for the pre-school children as well as the 2014 Christmas Party on the 5th December 2014. dnata Newrest were fortunate to celebrate and donate food, desserts, beverages, party packs and toys and clothes for the children. A classroom teacher interactive board was also donated to assist in the learning development of the children.

dnata Newrest is proud to be associated with Oliver's House and to support in any possible.

Oliver's House is a non-profit organisation operating from Benoni on the East Rand, Johannesburg. Oliver's House was founded in April 2001. Olivier's House started out running a soup kitchen in the Benoni CBD. In August of the same year, formed a "partnership" with Nomthandazo Children's Care Centre who are based in the Zenzele informal settlement in Daveyton. In 2004 Olivier's House purchased the old Benoni Home Affairs building at 73 Woburn Avenue and re-located to these premises. That same year it opened the education and computer training centre at offices in Woburn Avenue. In 2006 Olivier's House took the first step towards creating a socially self-sustaining project (Oliver's Village) when they purchased 11 acres of property in Putfontein, next to the Zenzele informal settlement. Today Olivier's House manage five social project.



## ISO 9001 Certification in Montreal

MONDAY, 22 DECEMBER 2014

Newrest Montreal has received ISO 9001:2008 certification on Friday 19th December.

Thus, Newrest Montreal joins the list of certified Group units. Next step is the BRC\* certification for Calgary unit, planned for January 2015.

\*The aim of BRC certification is to lay down a common base of requirements in terms of food safety.

