

## Quality and Food Safety Policy

Newrest Group, being a specialist in the catering and services and one of the worldwide leaders in serving multi-sectors (Inflight, Rail, Remote, B&I and Retail), has the objective to make its brand a quality symbol.

The nature of the products and services we offer require the highest standards to ensure safe and consistent products. Our strict manufacturing practices are managed through our integrated Quality Management System which is oriented to identify and mitigate risks, drive improvements and integrates business and quality objectives.

In order to achieve our objectives Newrest commits to:

- ≡ Analyse and control all the issues that impact on the food safety by means the implementation of the HACCP System in all the process: from the food provider selection to the delivery to the final consumer
- ≡ Design products and services on agreement of the food safety principles and the precautionary principle to never compromise the wellness of our consumers.
- ≡ Comply with and stay current with all relevant legislation, market best manufacturing practices and our client requirement and consistently reassess the relevance of our requirements and guidelines
- ≡ Promote quality leadership, culture and awareness inside the company throughout education, training, supervision and effective communication.
- ≡ Systematically review of our Quality Management System and HACCP plan, our processes and our procedures in order to promote the continuous improvement
- ≡ Monitor the Key Indicators regarding client satisfaction, product and service conformity and food safety to all levels of the organization
- ≡ Develop a yearly Management Review of the Quality and Food Safety Management System in each of operational companies by each managing director of subsidiaries and to fix the improvement objectives
- ≡ Conduct independent auditing, verification, and certification on internationally recognised standards

It is the Board of Director's responsibility of the leadership in communicating this policy and the quality objectives along the organization and provide the appropriate resources, including human and financial ones to achieve the quality goals.

The Board of Directors commit to regularly review this policy to insure that it continues to reflect the aims and aspirations of the company and the interested parties.

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Olivier Sadran  
CEO



Jonathan Stent-Torriani  
CEO