

FEBRUARY 2018

## INTERVIEW WITH BERTRAND DUCOURET

### OPERATION SUPERVISOR IN REMOTE SITES - PERU

#### YOUR CAREER

- Bachelor Vatel Bordeaux
- Promotion 26 – MBA Savignac
- Specialization in Finances – internship with Honotel group
- **I joined Newrest Academy in Peru in December 2015 (2<sup>nd</sup> promotion)**

#### YOUR JOB AND MISSIONS

I am an operation supervisor in remote sites in Peru, that is for sites that are mostly in a hostile environment: oil platforms, operations in the jungle, mines in very high mountains ... It is an unusual and very instructive experience.

On a daily basis I oversee the management of services, costs, quality and safety. I also need to have good client relationships, train staff on new company procedures, evaluate and analyze activity reports.

#### WHY DID YOU APPLY TO THE GRADUATE PROGRAM? WHY DID YOU JOIN NEWREST?

I was looking for a famous group that would allow me to evolve through a « Graduate Program », and that is international. I wanted to carry on in the catering department and apply my operational and analytic knowledge in a company. Today, Newrest meets my expectations.

#### HOW DID YOUR COURSE IN HOTEL MANAGEMENT AT SAVIGNAC HELP YOU ANTICIPATE YOUR WORK? THE BUSINESS WORLD?

When entering Savignac, it is already like having made one step in business. It is a school that provides the means for its students to take responsibility throughout their respective courses. Teaching quality, stakeholder demand and project management train students in corporate culture. The final year of MBA with the internship, the consulting mission are very instructive, which allows the former students to be quickly operational.

## ACCORDING TO YOU WHAT ARE THE PERSONNALITY TRAITS NECESSARY TO JOIN NEWREST?

- Hardworking
- Rigorous
- Nice character
- Enjoy challenges and adventure (especially when you're in a mine at 4,000m of altitude or in the middle of a jungle for 4 or 5 days)

## WHAT ADVICE WOULD YOU GIVE TO FUTURE GRADUATES FROM YOUR SCHOOL THAT WOULD LIKE TO APPLY TO THE PROGRAM?

Think about it before you make any decision and don't let go!

Leaving the confort of a student lifestyle, living far away from family, friends, in a country where the culture is new to you isn't easy.

You obviously have some difficult times. But once you get used to the rhythm, once you've adapted, every is fine. Newrest is a French company, that makes it easier: we work with French managers who are available.