

OCTOBER 2017

## INTERVIEW WITH PIERRE-LOUIS MANGIN

### INFLIGHT UNIT MANAGER TRAINEE – GHANA



#### YOUR CAREER

- Graduated from SAVIGNAC in 2016, of MBA Manager des Entreprises de l'Hôtellerie et de la Restauration
- Internship at Servair
- After creating a mobile phone app, I **joined Newrest in January 2017**
- I started at Newrest Ghana and moved on different units in Africa
- I was an interim Country director twice
- Currently Inflight Unit Manager at Ghana

#### YOUR JOB AND YOUR MISSIONS

I am based at Ghana as Inflight Unit Manager Trainee. My initial course at Newrest also enabled me to discover other Northern and Western African countries on various management tasks, for example, interim country directing twice.

My missions at Ghana are very diversified because I'm involved in every service of the production unit. The organization of a tender, the cost-control, team management, project management, commercial follow-up, stock optimization and dealing with VIP flights are tasks that have been given to me.

#### WHY DID YOU APPLY TO THE GRADUATE PROGRAM? WHY DID YOU JOIN NEWREST?

Before I knew Newrest, I met a former student from my school who is based in Perou (Bertrand Ducouret). While explaining his experience at Newrest and his life as an expat, he caught my attention. Newrest is a company that trusts young generations and I live with that engagement daily. The Graduate Program gives me enough freedom and mentorship to feel fully thrived.

#### WHAT DID YOU FEEL MOST ABOUT WHEN ARRIVING IN AFRICA?

Taking account that it was my first time in Africa, I was struck by the difference in their organisation and culture. Even if Ghana inherited of an anglo-saxon culture, the sense of time and work are not the same and it's necessary to adapt. What most hit me are the ways of working and living.

## HOW DID YOUR COURSE AT SAVIGNAC HELP YOU IN THE LEARNING OF YOUR JOB? THE WORLD OF BUSINESS?

Making the choice of going to a village in Dordogne to live the Savignac experience lets you start off with the right tools to be successful in a company. The Newrest adventure is a perfect continuity of that course, not only because you have the right skills, but mostly because you have the Savignac state of mind (which is so hard to define). I feel once again the mix between discipline and excelling personal achievements at Newrest. My course also taught me to multi-task and succeed in complicated situations.

## ACCORDING TO YOU, WHAT ARE THE PERSONALITY TRAITS NECESSARY TO JOIN NEWREST?

- Adventurer
- Curious
- Humble
- Pugnacious
- Determined
- Multi-task

## WHAT ADVICE WOULD YOU GIVE TO FUTURE GRADUATES FROM YOUR SCHOOL THAT WOULD LIKE TO APPLY FOR THE PROGRAM ?

Feel at ease from the start. This company is growing because we are taking risks, we dare. Do not be afraid to question things, leave your comfort zone. A good example of the ability that Newrest has to trust those who take risks and make the company grow quickly and well, is both of the Country General Director experiences that were given to me.

## A SENTENCE TO WRAP UP

Newrest offers the possibility to dare in a trustworthy environment, be free, with the support of an experienced team, to travel as an independent. Dive in!