

JANUARY 2018

INTERVIEW WITH ANTOINE VITOUX

OPERATION SUPERVISOR REMOTE SITES – CHILE

YOUR CAREER

- Graduated from the École Supérieure Internationale of Savignac, of MBA in Hospitality Management in 33 months
2013-2014 promotion president
- 6 months internship as Catering Director Assistant at Eurest at the Communication and Culture Ministry
- 6 months internship at Laos as F&B Manager and Assistant General Manager at Luang Prabang at Sanctuary Hotel*** and Manger F&B at Villa Maydou***
- **I joined Newrest in December 2016 as Operation Supervisor in Chile**

YOUR JOB AND YOUR MISSIONS?

Currently Operation Supervisor at Newrest Chile in the Graduate Program since December 2016, my missions are :

- Make sure the 12 sites in the country (Company, University, Electric station, Mines, ALMA Space Observation station)
- Team management, recruiting and employee management
- Management (finance, accountant) of sites, analyse, reporting, action plans
- Commercial tasks : ensure client service (B to B and B to C), prospecting clients, analyse potential sites, contract follow-ups
- Supplier management, technique
- Compliance follow-up, performance and contract quality: Hygiene (HACCP), Service, Maintenance. My main tasks are supervising and managing about ten sites (service, costs, quality, hygiene (HACCP), safety), team management, operation and financial report follow-ups, client relationships and contract follow-up.

WHY DID YOU APPLY TO THE GRADUATE PROGRAM? WHY DID YOU JOIN NEWREST?

I found out about Newrest during an event day in the “Année Préparatoire” at Savignac. I had the opportunity to have a full interview with M. Jarlan, Human Resources Director. He introduced me to the activities of the Group in detail. They expand worldwide, growth is rapid and many evolution are possible.

The Graduate Program allowed me to join a famous and growing Group, to be mentored at a job with reponsabilities but also to have a career plan and opportunities abroad.

What else would I want? Oh, maybe the benefits of an expat job: the status of a manager and the salary, housing accommodation, health framing...

WHAT IMPACTED YOU THE MOST WHEN YOU WENT TO CHILE?

Until now, because it's only the beginning, is without a doubt, my visit to the ALMA site. It's the strongest space observation spot in the world (with 66 antennas) located at 5100m of altitude. Newrest ensure a full service of this amazing site, and the hotel services, maintenance and catering.

HOW DID YOUR COURSE IN HOTEL MANAGEMENT AT SAVIGNAC HELP YOU ANTICIPATE YOUR WORK? THE BUSINESS WORLD?

Savignac is not just a School that teaches Hotel management, it is a company where stakeholders, administrators and students are collaborators of their own training. Teamwork is therefore essential to the harmony of the company for the fulfillment, the fulfillment of all.

To follow this training allows a perfect apprehension of the world of the work but also of the company. However, the operational reality is always a little different and Savignac allows us not to lose foot and to face the difficulties.

ACCORDING TO YOU, WHAT PERSONALITY TRAITS ARE NECESSARY TO JOIN NEWREST?

- Strong perseverance
- Be open minded
- Be reactive and multi-task
- Patience
- Altruisme
- Participate
- Give idea

WHAT ADVICE WOULD YOU GIVE THE FUTURE GRADUATES FROM YOUR SCHOOL THAT WOULD LIKE TO APPLY TO THE PROGRAM?

I would advise them to think carefully about what they want to accomplish professionally and personally. The Graduate Program allows an international career but it is not always easy to be far from your country, your culture, and its brands and to be in constant mobility. Furthermore, even if the Graduate Program aims to train and supervise, the responsibilities are real and strong, it's necessary to be capable of assuming them.

The program will allow you to develop professionally and personally but it's as demanding.