

### 2025 OBJECTIVES

## **Integrated Management System** Policy

Newrest group, chaired by Olivier Sadran and Jonathan Stent-Torriani, is the only actor to operate in all catering and related service sectors: Inflight catering, buy-on-board, Catering, Remote site services, Rail catering and Tetail.

The impacts of the COVID-19 on our **company** and **stakeholders** (customers, employees, suppliers) highlighted the merits of our Integrated Management System (IMS) to deliver operational efficiency, safe food production and secured services.

The development and implementation of **Safe by Newrest**, the Group's safety and hygiene label, demonstrates the importance of our IMS to secure a sustainable and trustable relationship with all our employees and consumers.

To implement and improve Newrest's IMS wherever we operate is our driving force.

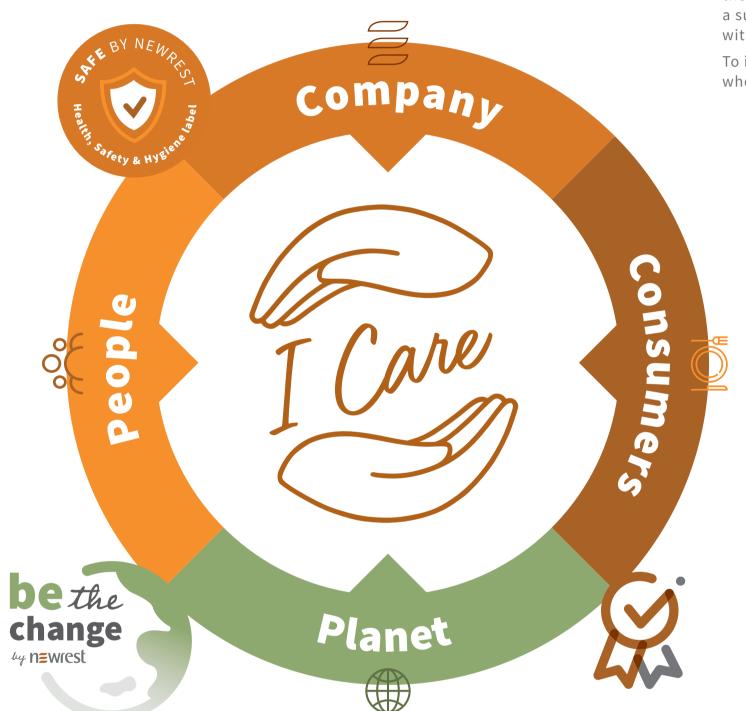
IMS

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COUNTRIES with ISO certified IMS

This is done based on international recognized standards: product and service quality (ISO 9001:2015), food safety (ISO 22000:2018), health and safety (**ISO 45001:2018**), environment (**ISO 14001:2015**) as well as Newrest specific requirements.

Signing the **Global Compact** in 2008 changed our DNA. Formalizing and communicating Newrest's Corporate Social Responsibility charter **be the change** go one step further and align the Group with the **United Nation Sustainable Developments Goals (SDGs).** 



QHSE

culture INCIDENT

Food poisoning, fatality & severe incident, negative environmental

**Digitalization** 90%

HACCP | Action

in Winrest in Calypso



# Humility Simplicity Efficiency Responsibility

#### **NEWREST'S AMBITIONS FOR 2025,** as shared with our management during a strategic seminar held in 2019, are:

- To build a strong QHSE culture.
- To promote safety at work.
- To transform our brand into a vector for food safety.
- To assure sustainable development is at the center of our initiatives.
- To place digital technology at the heart of our business.

### At each level of the organization, Newrest management commitments are:

- To comply with all the applicable requirements to our product and service quality, environment, food safety, health and safety.
- To ensure availability of resources and competences needed to maintain and develop our management systems.
- To protect the planet and our employees as described in our *be the change* CSR charter.
- To provide safe and healthy working conditions for the prevention of work-related injury and illnesses, eliminate hazards, and reduce health and safety risks.

- To provide a system of joint consultation and participation of workers/ workers representatives when needed.
- To drive continuous improvement and strive to continuous enhancement of our IMS performance.
- To communicate our vision, ambitions, objectives, and performance internally and to relevant stakeholders.

It is the responsibility of top management in each country to prioritize and implement Newrest's group policy and objectives. Their respective IMS needs to be aligned to their local specificities.

Newrest Board of Directors commits to regularly review this policy to ensure that it continues to reflect the aims and aspirations of the company and concerned parties.

Toulouse - Newrest Headquarters, November-2021,



Group Co-CEOs

